

# SERVICES WE PROVIDE

**Adoption Services**  
**Independent Living Services**  
**Community Education**  
**Emergency Services**  
**Emergency Shelter Care**  
**Family Engagement Services**  
**Family Support Services**  
**Foster Care & Kinship Services**  
**Information and Referrals**  
**In-Home Protective Services**  
**Intake Evaluation**

*Established as a Child Care Service in 1950 by the County governing body, today regional offices in Drexel Hill and Eddystone offer social services to over 3,000 families annually in Delaware County.*

Delaware County Children and Youth Services complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Reasonable accommodation shall be provided to clients and employees with a disability (e.g., hearing, speech, vision, mobility impairments).

# CHILDREN AND YOUTH SERVICES WHAT WE DO!

Children and Youth Services of Delaware County provides services to abused and neglected children, from birth to age 18, and their families. Our social service professionals work directly with children and their families in times of crisis.

Services are provided in keeping with our agency's goals, which include:

- Safety, permanency, and well being
- Keeping children with their own families whenever possible
- Providing temporary, substitute care for children
- Reuniting children with their families as quickly as possible

We typically begin with a family assessment to determine if case management, counseling, and related supportive services are essential to provide to the family to ensure children and adolescents can be safely maintained in their own home.

If placement outside the home is necessary, we attempt to locate relatives and friends as possible caregivers. During the child's placement, we offer supportive services to reunite the family. When long term or permanent placement is needed, we'll work to develop a plan in collaboration with the family and child that will best meet the needs of the child.

As mandated by state law, we investigate all reports of abuse and neglect.



## Delaware County Council

**Dr. Monica Taylor, Chair**  
**Richard R. Womack, Vice Chair**  
**Kevin M. Madden**  
**Elaine Paul Schaefer**  
**Christine A. Reuther**

**DelcoPA.Gov**

## Department of Human Services

**Sandra Garrison**  
*Chief of Social Services and  
Community Programs*

**Angelique Heirs**  
*Director*

## Children and Youth Services

**Vanessa Pierre**  
*Administrator*

# HOW TO CONTACT CHILDREN & YOUTH SERVICES

Office hours are Monday through Friday,  
8:30 a.m. to 4:30 p.m., with evening hours  
available by appointment only.

Children and Youth Services regional offices  
serve Delaware County families according  
to their school district.

## DREXEL HILL OFFICE

Haverford, Marple-Newtown, Radnor  
Southeast Delco, William Penn, Upper Darby

**Call: (610) 713-2000 Toll Free: 1 (800) 416-4511**

**Fax: (610) 713-2354**

Drexeline Plaza, 4990 State Road  
Suite 101, Drexel Hill, PA 19026

## EDDYSTONE OFFICE

Chester-Upland, Chichester, Ridley, Garnet  
Valley, Interboro, Penn-Delco, Rose Tree Media,  
Springfield, Wallingford-Swarthmore

**Call: (610) 447-1000 Toll Free: 1 (800) 416-4511**

**Fax: (610) 447-1016**

Baldwin Tower, Suite 102 South  
1510 Chester Pike, Eddystone, PA 19022

## LEGAL SERVICES DEPARTMENT

**Phone: (610) 891-5104 Fax: (610) 891-0489**

Government Center Building, Room G-20  
201 W. Front Street, Media, PA 19063

**Emergency calls are taken after regular  
office hours by Emergency Services  
at (610) 892-8400.**

# REPORTING SUSPECTED ABUSE OR NEGLECT

Pennsylvania law encourages everyone to  
report any suspicions of child abuse or  
neglect in order to protect children.

Certain professionals are required to report.  
These mandated reporters must make a  
report of suspected child abuse if they have  
reasonable cause to suspect that a child is a  
victim of child abuse under any of the  
following circumstances:

- The mandated reporter comes into contact  
with the child in the course of employment,  
occupation and practice of a profession or  
through a regularly scheduled program,  
activity or service.
- The mandated reporter is directly responsible  
for the care, supervision, guidance or training  
of the child, or is affiliated with an agency,  
institution, organization, school, regularly  
established church or religious organization  
or other entity that is directly responsible for  
the care, supervision, guidance or training of  
the child. A person makes a specific  
disclosure to the mandated reporter that an  
identifiable child is the victim of child abuse.
- An individual 14 years of age or older makes a  
specific disclosure to the mandated reporter  
that the individual has committed child abuse.

**To make a report of suspected child  
abuse and/or child neglect, contact the  
Pennsylvania State Child Abuse  
Hotline (Child Line) at 1-800-932-0313.**

DELAWARE COUNTY

# CHILDREN AND YOUTH SERVICES

