



Delaware County Department of Human Services Children and Youth Services Map

Call ChildLine 1-800-932-0313 – professionals, community members, family members report suspected child abuse/neglect, other concerns or request assistance regarding a child or family.

Professionals may make on-line referrals by creating an account in the ChildLine website.

Go to: <https://www.compass.state.pa.us/CWIS/public/home>

Call 610-713-2000 to reach the Delaware County CYS screening unit to follow up on reports, as needed.

ChildLine forwards report to Delaware County Children and Youth Services electronically

Intake screener receives and screens the report

Report does not meet CYS and mandated services criteria and there are no safety and/or risk concerns

Caller may be referred to community services

The report is screened out and closed without investigation

Report meets CYS and mandated services criteria for investigation

Intake caseworker assigned. Assessment to determine safety and risk and investigation of the report

Assessment determines risk or safety concerns. Child welfare and/or community-based services may be offered to address family needs.

The family is accepted for ongoing services provided by CYS. The family may also be referred to services in the community

Child remains with the family. Services are provided to the child and family

Reassessment to determine safety and risk

Assessment determines minimal or no safety concerns

No services are needed

Family is referred to community services, if needed, and report is closed by Intake Unit

Assessment determines **SIGNIFICANT SAFETY THREAT**

If in-home services are not sufficient to protect the child, CYS files a dependency petition in Juvenile Court and/or requests emergency legal intervention to remove the child from the family.

Court hearing is held. The court determines:

- If child is adjudicated dependent
- If child remains at home or is placed with a relative or in foster care
- What services are provided

There are periodic reviews in court. The court determines:

- What is the goal for child (reunification, placement with relative, adoption, guardianship)
- Is progress being made toward the goal
- What services should be offered
- Should child be reunified with family, be placed with relatives, remain in foster care

The placement goal is achieved, and agency services are ended.

- Child is reunified with parents
- Child is adopted or placed with a guardian
- Child is emancipated