



DELAWARE COUNTY HEALTH DEPARTMENT

Community Partner Assessment

March 2024

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Overview and Purpose

Community partnerships are critical to community health improvement. Local health departments achieve optimal success for community health improvement efforts when they partner with community groups and organizations. By collaborating to achieve mutual goals, community partnerships can improve efficiency, expand reach into more sectors of the population, and make a greater impact on the health of the community. As a new local health department, DCHD has a need to develop relationships with community partners.

DCHD's goal for the Community Partner Assessment (CPA) was to expand their knowledge about the types of organizations and collaborations that are present in the community, understand the roles that they fill, and identify who they serve. The CPA also served as an opportunity for DCHD to educate partners about Public Health, health equity, and the principles of community health improvement.

Methods

Identification of Partners

The CHA Steering Committee led DCHD in identifying partners to invite to the table to learn about and contribute to the CHA process. Brainstorming sessions were held at Steering Committee meetings, and members were asked to review the list of partners and provide contact information for appropriate representatives.

Efforts were made to identify diverse partners who serve or represent people experiencing health inequities, considering race/ethnicity, gender, sexuality, socioeconomic status, education, disability, immigration status, religion, criminal-legal system involved, age, and neighborhood. Elected officials, municipalities, community-based organizations, hospitals, community groups, and governmental departments were invited to participate. This list was developed from January to March 2023. With many changes in staffing across organizations, it was challenging to identify appropriate contacts. Partners received email communications about Partner Learning Sessions at the end of March 2023.

Partner Learning Sessions

Two Partner Learning Sessions were held in the Spring to orient partners to the Community Health Assessment and Improvement Process. An in-person session was held at Widener University on April 25 from 11:00 AM to 2:00 PM; lunch was provided, and 46 people attended, including selected DCHD staff.



Figure 1. CHA Steering Committee discuss their visions for a healthier Delaware County (L to R): Anne Krouse, Rosetta Carter, Sandy Garrison, Jeffrey Lange

A virtual learning session was held on May 3, 1:00-3:00 PM via Zoom, with 49 people in attendance, including DCHD staff.

The Partner Learning Session Goals included:

- Build relationships among Delaware County groups/organizations
- Describe the Community Health Assessment and Improvement Process and how it can inform the work of partners across Delaware County
- Discuss the importance of Health Equity
- Identify public health strengths and opportunities for improvement
- Introduce the Community Partner and Community Health Surveys

“Organizations throughout Delco provide many meaningful services to the people of this County. But we need to do a better job of working together. We are often unaware of what other organizations are doing.”

-Learning Session Participant

Partners were eager to participate in a community-wide initiative coming out of the COVID-19 pandemic. Several participants who attended the in-person partner learning session indicated that it was their first time meeting other organizations in person since before the pandemic. Partners helped to populate a map of services provided in the community that address the social determinants of health. Participants expressed a desire to share more about their work and were hopeful that this could be an objective of future community partner sessions. This aligns what we heard from community members through community input sessions hosted over the course of the assessment.

CPA Survey

The CHA Steering Committee assisted in the development of a CPA Survey tool, which is included in Appendix B. Questions inquired about the populations served by organizations, their interest in the CHA process, ability to assist with CHA activities, their approach to health equity and DEI, as well as access to existing community and health data.

The CPA survey was distributed to community partners at the end of April, with results collected from April 27 to June 2, 2023. A total of 60 organizations completed the survey. The survey was shared with partners by email, but also through word of mouth. Steering Committee members were asked to share the survey with organizations that could serve as strong CHA/CHIP partners. The survey was also posted to the DCHD CHA webpage.



Figure 2. Community partners learn about community health improvement and the DCHD at Widener University in April 2024

CHA Findings and Prioritization

A webinar-style presentation was held with community partners on November 13, 2023, to present initial findings from the Community Conversations, Focus Groups, Community Health Survey, and secondary data analysis. Partners were asked to consider the information presented in addition to their personal and professional experiences to rank priority areas. Input for prioritization was shared with Steering Committee and Community Health Assessment Team members as they voted to select final priority areas. Partners were also asked to help populate a list of coalitions working toward health or social determinants of health goals.

Community Partner Organizations

Social Determinants of Health Resources

At the Partner Learning Sessions, participants helped to populate a map of services provided in Delaware County that address the social determinants of health (SDOH). The SDOH resource map (Appendix C) includes 51 organizations or divisions of organizations that provide 208 services in the areas of economic stability, education access and quality, healthcare access and quality, neighborhood and built environment, social and community context, and additional miscellaneous topics areas. The map was well-rounded, with reported Delaware County programming demonstrating a strong presence in each of the 5 SDOH areas. With 30 organizations represented, the top category was Health Care Access and Quality, followed by Social and Community Context (26 organizations). Partners commented on this even representation, surprised that many of these services are already being provided. In response, a few leaders in the group noted that there are many services in the county, but that fragmentation exists; there is need for greater collaboration and collective impact.



Figure 3. Healthy People 2030 Social Determinants of Health Categories¹

Table 1. Number of Organizations Providing SDOH Resources

SDOH Area	Number of Organizations
Economic Stability	21
Education Access and Quality	22
Health Care Access and Quality	30
Neighborhood and Built Environment	19
Social and Community Context	26
Miscellaneous	13

Community Coalitions

Community partners were asked to share information about existing coalitions in Delaware County that focus on health and/or the social determinants of health. The 30 coalitions shared by partners are

listed in Table 2, sorted by focus area. Eight (27%) of the coalitions focus on the health and wellbeing of children, followed by substance use and treatment (4, 13%), and then pregnancy and parenting (3, 10%). All other topic areas included one or two coalitions. While the Delaware County Tobacco Free Coalition is categorized here as Substance Use Treatment and Prevention, it could also be classified as Chronic Disease Prevention. The lack of any other community-based collaborations focusing on chronic disease prevention in general is notable.

Table 2. Health-related Coalitions in Delaware County

Focus Area	Coalitions
Children	Children's Cabinet & Coalition Meeting (Delco Child Serving Systems/Systems of Care)
	Children First
	Delaware County Child Death Review Team
	Delaware County Lead Poisoning Prevention Coalition
	Head Start Policy Council
	Holcomb Safe Kids Coalition of SEPA
	Local Interagency Coordinating Council (Early Intervention)
	Voices for Children
Education	Communities that Care Network
	Upper Darby Arts and Educational Collaborative
Emergency Preparedness	Citizen Corps of Delaware County (CCDC)
Environment and Environmental Justice	Chester Environmental Partnership
	Chester Residents Concerned for Quality Living
Health	Chester City Board of Health
	State House Health Committee
Immigrants	Delaware County Immigrant Coalition
Information Sharing and Community Resources	Delco Area Resource Network (DARN)
	Upper Darby Nonprofit Collaborative
LGBTQIA Community	LGBTQIA Coalition
Pregnancy and Parenting	Baby's 1st Project Community Action Network (Delaware County Breastfeeding Coalition, Fatherhood Engagement Committee)
	Maternity Care Coalition
	Plan of Safe Care Workgroup
Safety and Violence Prevention	Chester Community Coalition
	Chester Strong Schools Safe Neighborhoods Coalition
Senior Citizens	COSA Health & Wellness Advisory Board
Substance Use Prevention and Treatment	Delaware County Drug & Alcohol Board
	Delaware County Prevention and Recovery Coalition
	Delaware County Tobacco Free Coalition
	Keystone Treatment Center (Addiction Coalition)
Veterans	Delaware County Veterans Network

Community Partner Survey Results

From April 27 to June 2, 2023, 60 organizations completed the CPA survey. Community partners who completed the survey are listed in Table 3.

Table 3. Organizations that completed the CPA Survey

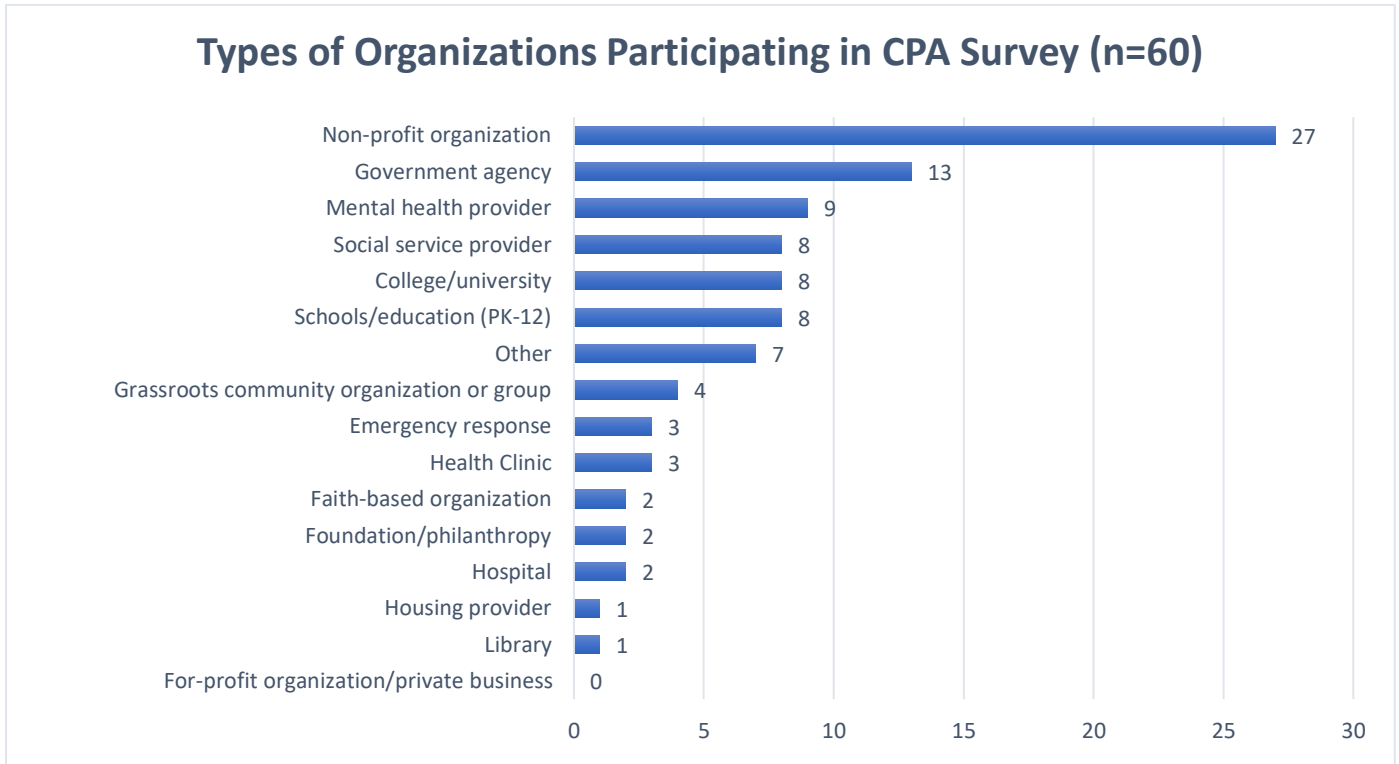
Organizations	
AIDS Care Group	HOPE at the Foundation for Delaware County
Cabrini University	Keystone First
Centro de Apoyo Comunitario	Lansdowne Borough
Chespenn Health Services	Main Line Health - Riddle Hospital
Chester Chaplains Corps	Marple Newtown School District
Chester Community Coalition (a project of Urban Affairs Coalition)	Maternity Care Coalition
Chester Education Foundation	NAACP Chester Branch
Chichester School District	Neumann University
Child and Family Focus	Office of Housing and Community Development
City of Chester	Office of State Senator Amanda Cappelletti
Clean Air Council	PA 211 Human Services Hotline for Southeastern Pennsylvania
County of Delaware	PA Health Access Network (PHAN)
County of Delaware DEI Department	PCOM
Crozer Health System	Peerstar
DCIU	Pennsylvania Institute of Technology
Delaware County Libraries	Pettaway Pursuit Foundation
Delaware County Planning Department	Philadelphia Regional Center for Children's Environmental Health
Delaware County Victim Assistance Center	Puentes de Salud
Delaware County Workforce Development Board	Radnor Township School District
Delco Mental Health/Intellectual Developmental and Disabilities Advisory Board	Senator Cappelletti's office
Dental Society of Chester County and Delaware County	SeniorLAW Center
Domestic Abuse Project of Delaware County, Inc.	Social Work Counseling Services
DuringConsult	Southeast Delco
Everest Medical Group	The Peggy and Paul Shevlin Family Foundation
Family and Community Service of Delaware County	The Foundation for Delaware County
Family Support Line of Delaware County	Township of Haverford
Garnet Valley School District	U.D.T.J.
Geisinger	Upper Darby School District
Health Educated, Inc	Villanova University
Health Partners Plans	Widener University

Source: Community Partner Survey

Of organizations who responded to the CPA survey, most were non-profits (27, 45%), or government agencies (12, 20%). There were also several mental health providers (9, 15%), Pre-K-Grade 12

educational institutions (8, 13%), Colleges/universities (8, 13%), and social service providers (8, 13%). See Figure 4 below for counts of all organizations by type.

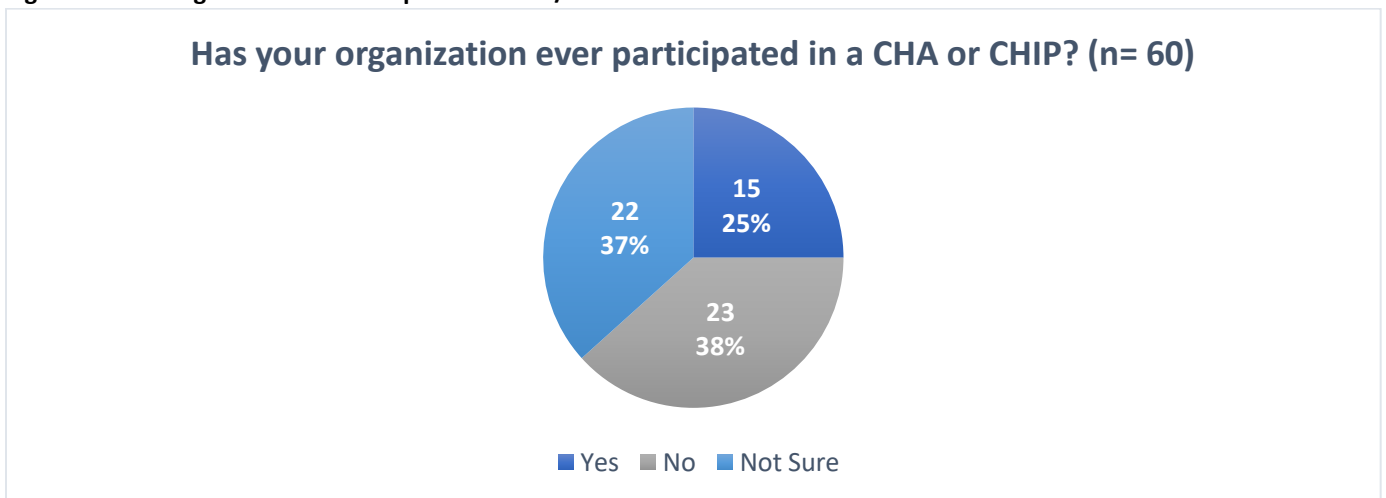
Figure 4. Types of Organizations Completing CPA Survey



Source: Community Partner Survey

The community health improvement planning process is new to organizations in Delaware County. Fifteen of the 60 (25%) responding organizations indicated that they had participated in in a CHA, CHNA (Community Health Needs Assessment), or CHIP in the past, while 22 (37%) were not sure, and 23 (38%) had never participated in a community health improvement process.

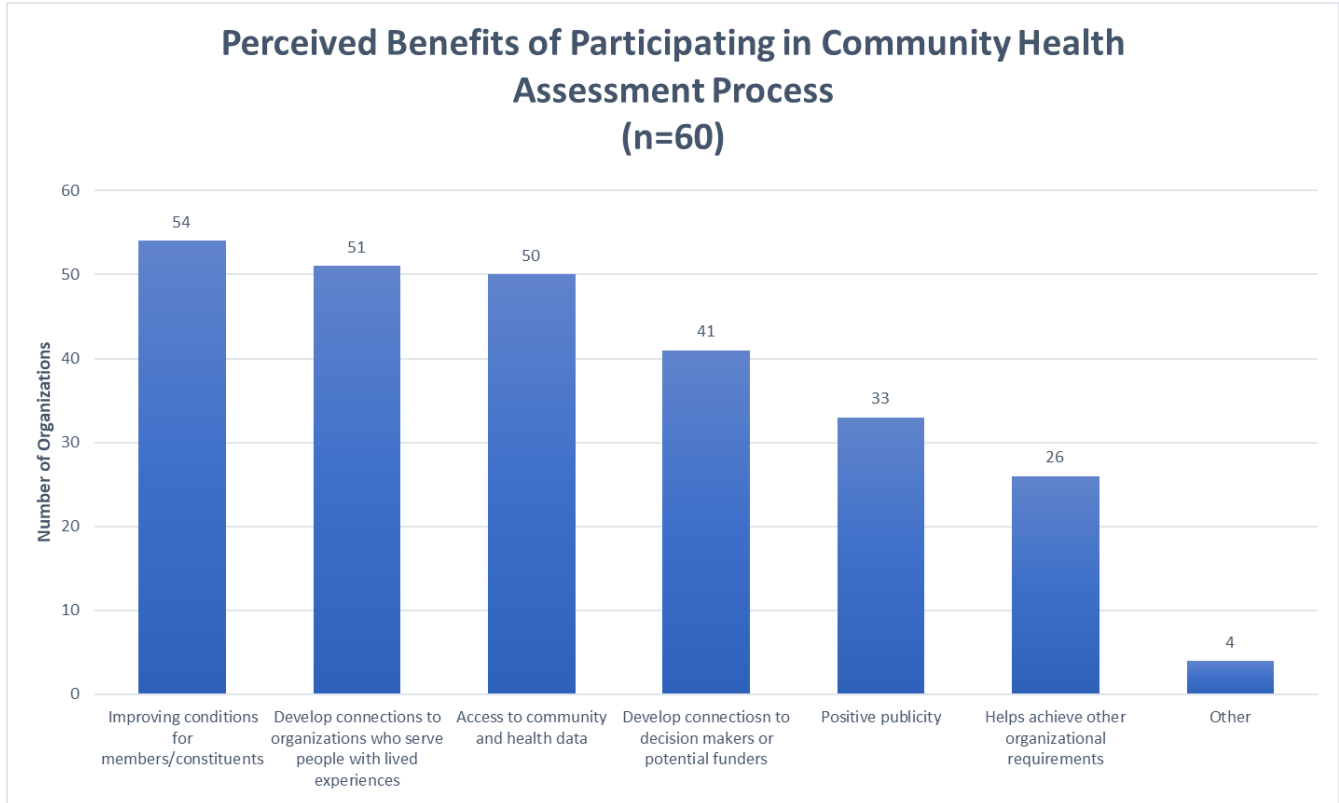
Figure 5. Prior Organizational Participation in CHA/CHIP



Source: Community Partner Survey

Organizations were asked about what they consider to be potential benefits of participating in the CHA process. The top responses included “improving conditions for members/constituents” (54, 90%), “develop connections to organizations who served people with lived experiences” (51, 85%), and “access to community and health data” (50, 83.3%). All results are displayed in Figure 6.

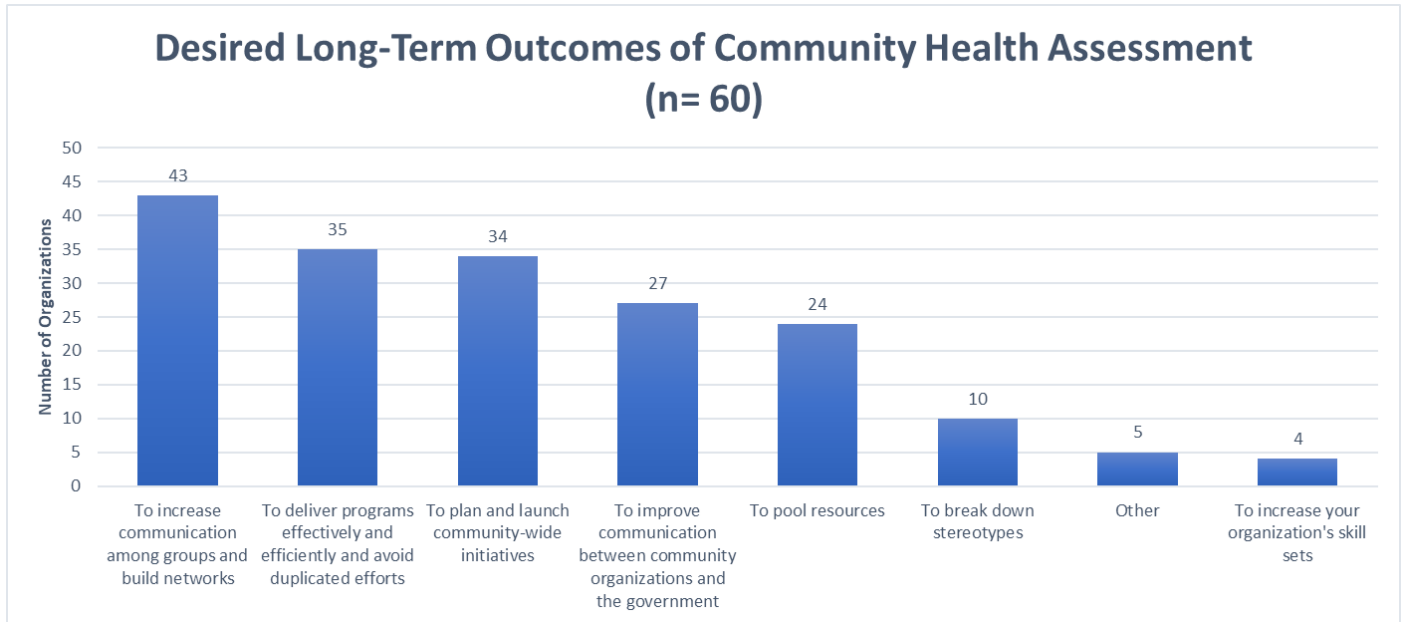
Figure 6. Perceived Benefits of Participating in Community Health Assessment Process



Source: Community Partner Survey

When asked about desired long-term outcomes of the CHA, the top responses included “to increase communication among groups and build networks” (43, 71.7%), “to deliver programs and effectively and efficiently and avoid duplicated efforts” (35, 58.3%), and “to plan and launch community-wide initiatives” (34, 56.7%). All results are displayed in Figure 7.

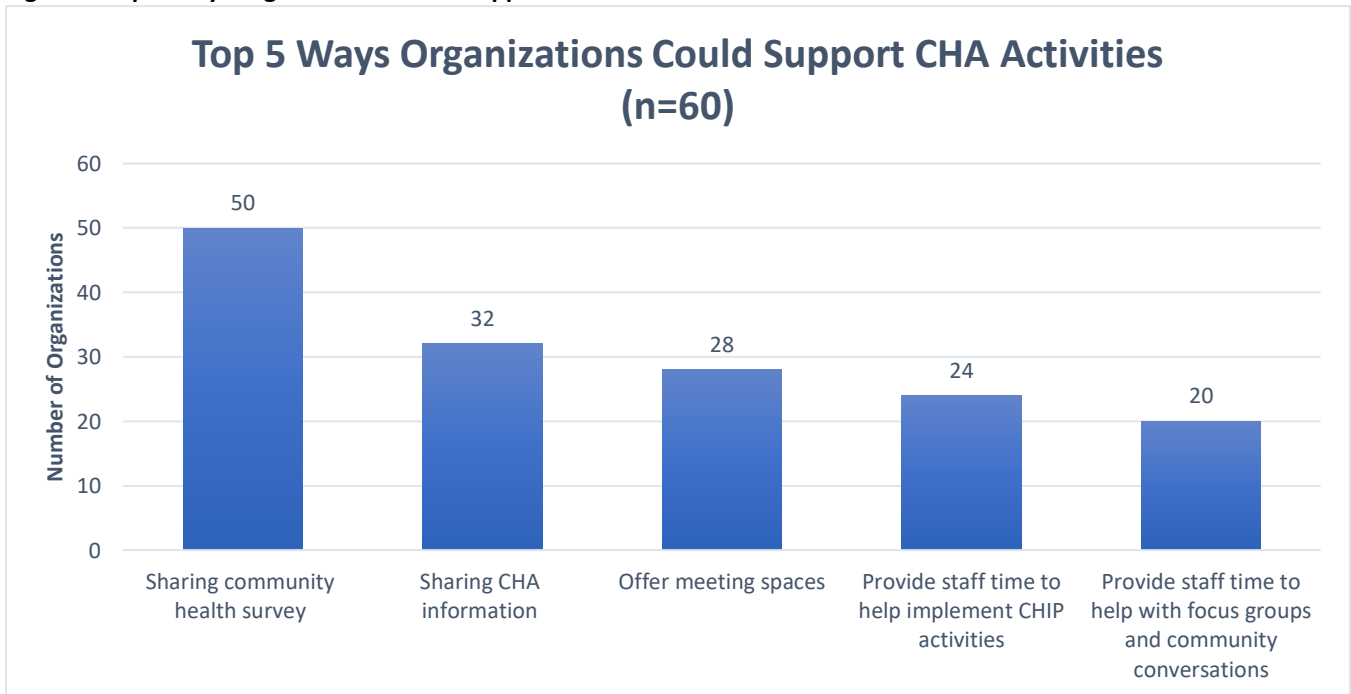
Figure 7. Desired Long-Term Outcomes of Community Health Assessment



Source: Community Partner Survey

Community partners felt that they could support CHA activities in many ways. The top selected activities included sharing the community health survey (50, 83.3%), sharing CHA information and findings (32, 53.3%), offering meeting spaces (28, 46.7%), providing staff time to help implement CHIP activities (24, 40%), and providing staff time to help with focus groups and community conversations (20, 33.3%).

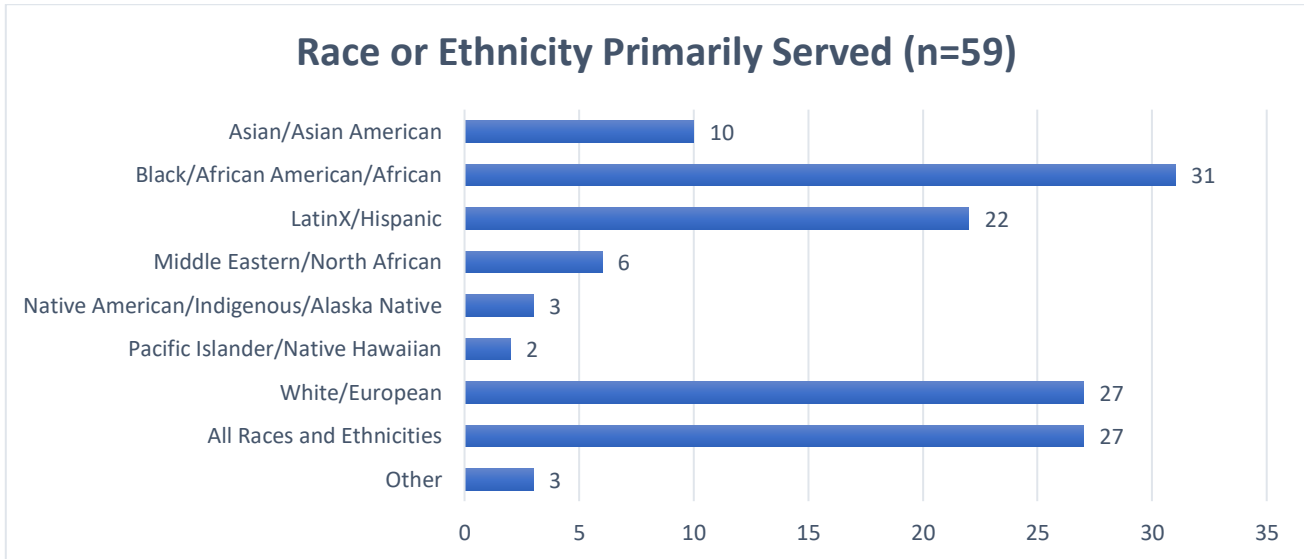
Figure 8. Top 5 Ways Organizations Could Support CHA Activities



Source: Community Partner Survey

Figure 9 presents a summary of races and ethnicities primarily served by partner organizations; more than one option could be selected. Of partners completing the survey, 31 (52.5%) primarily serve Black/African American/African constituents, followed by White/European (27, 45.8%) and all races and ethnicities (27, 45.8%), then LatinX/Hispanic (22, 37.3%). All races and ethnicities were selected by at least 2 organizations.

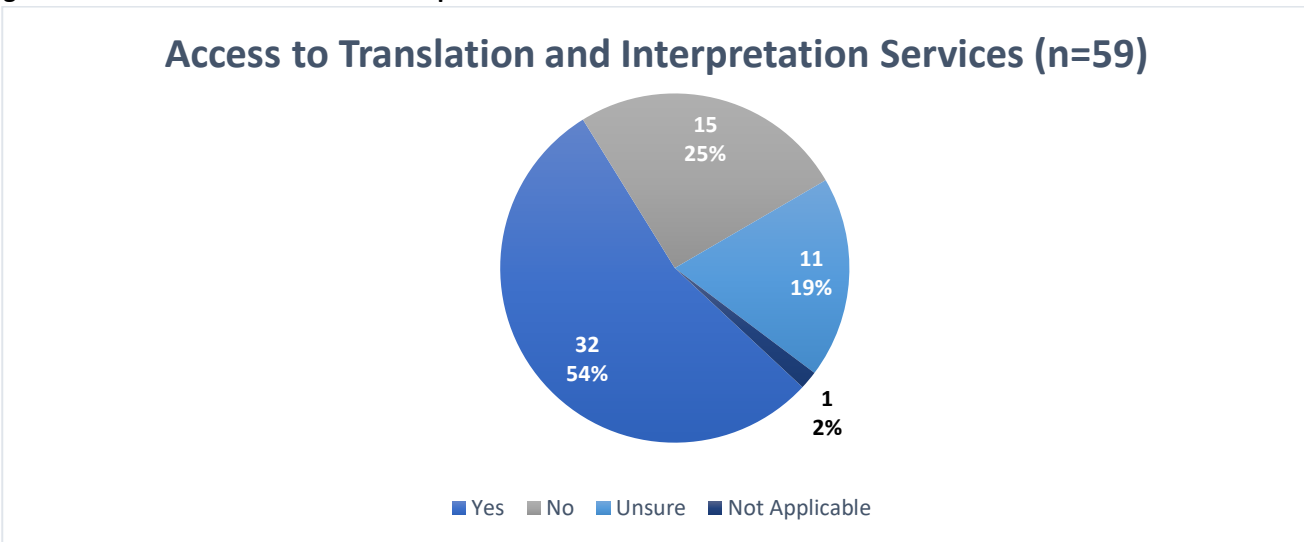
Figure 9. Demographics of Populations Served



Source: Community Partner Survey

More than half (32, 54%) of respondents have access to translation and interpretation services. An additional 15 (25%) of respondents did not have access to these services, and 11 (19%) were unsure. Of those who responded yes, several referred to a language line with multiple languages available. Others indicated that Spanish translation is the primary language of focus, followed by Chinese, Portuguese, Nahuatl, Q’eqchi’, French, and Italian.

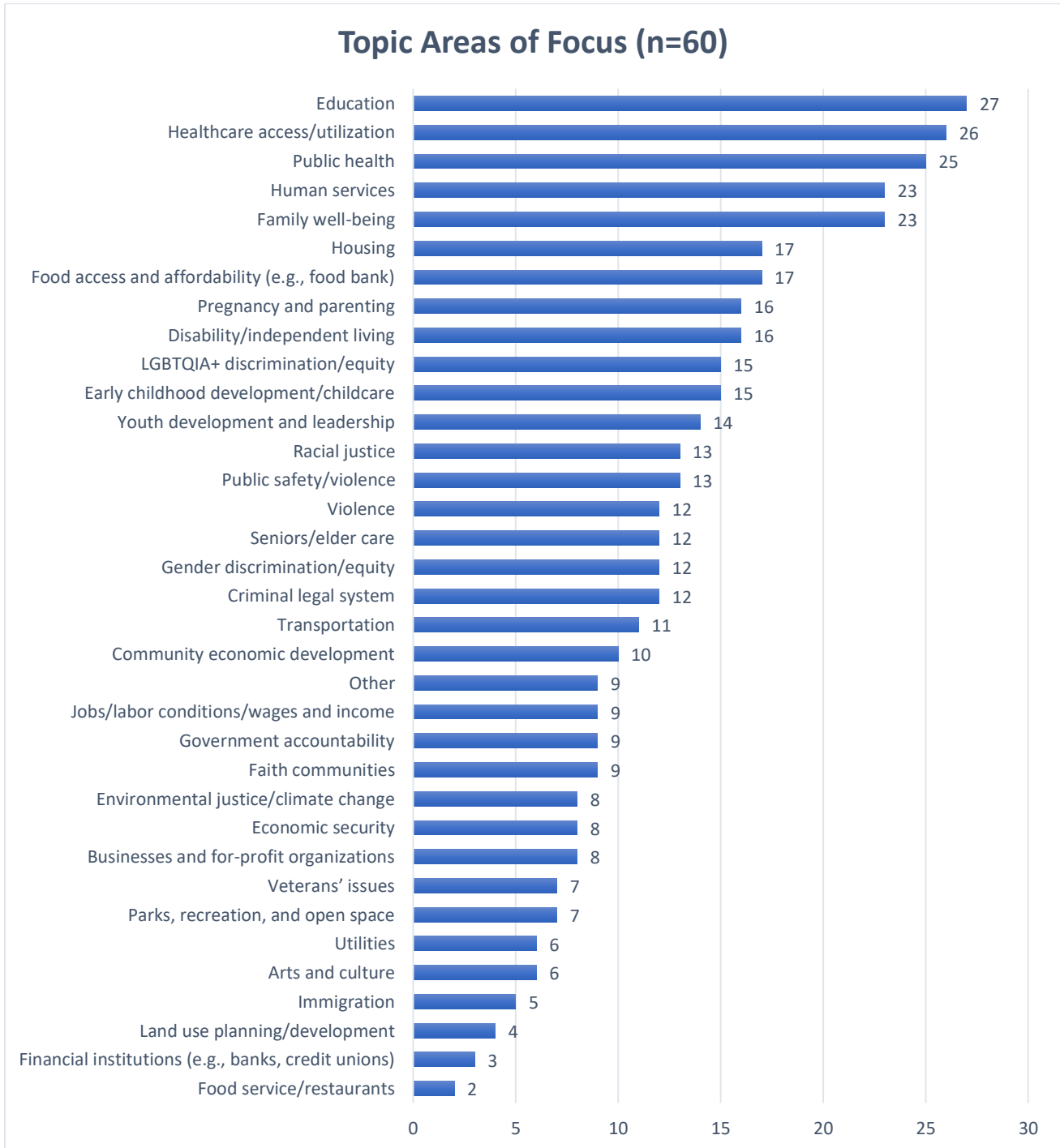
Figure 10. Access to Translation and Interpretation Services



Source: Community Partner Survey

Partners were asked about topic categories their work focuses on. The most common topics selected were education (27, 45%), healthcare access/utilization (26, 43.3%), public health (25, 41.7%), human services (23, 38.3%), and family well-being (23, 38.3%). Many of the topic areas included were well-covered by participating organizations. Topics that were least selected included land use, financial institutions, and food service.

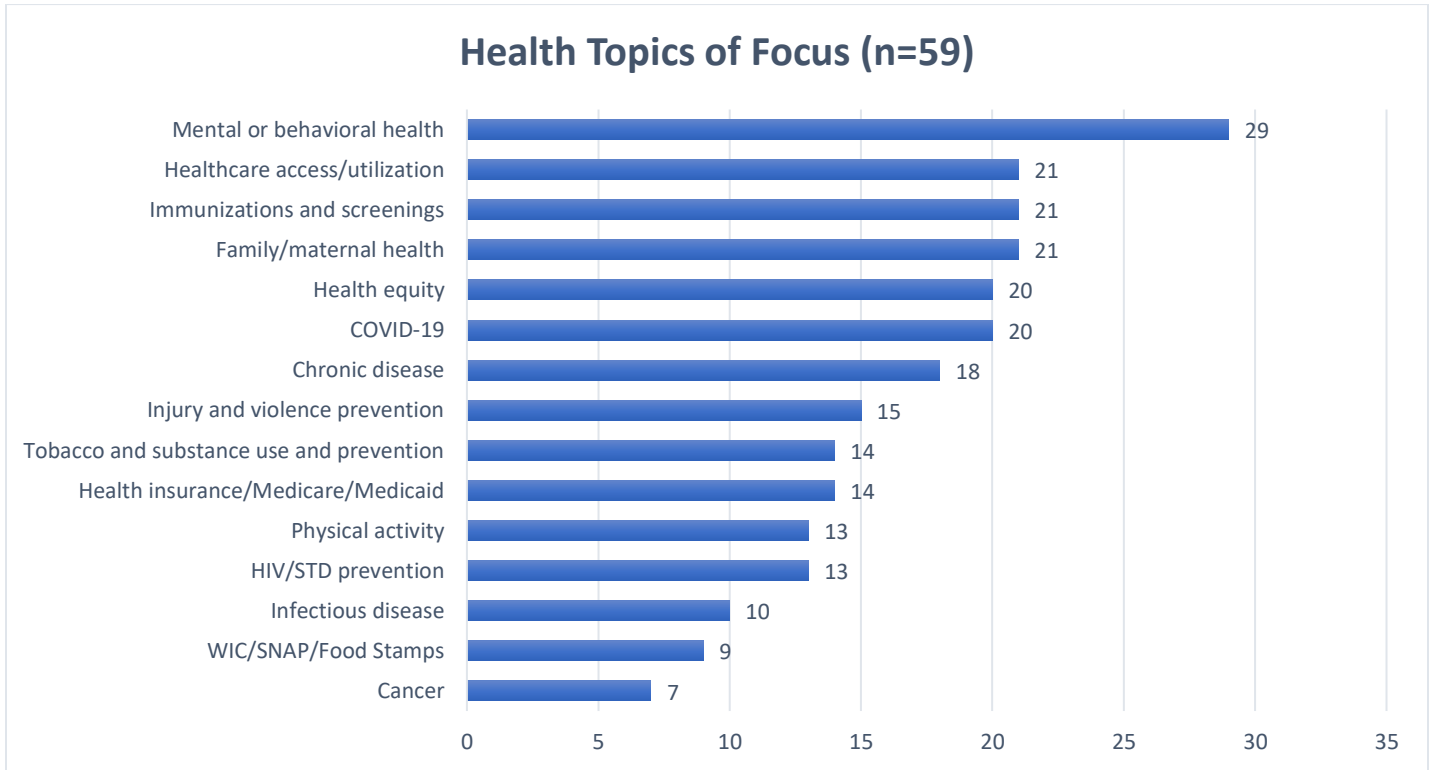
Figure 11. Topic Areas of Focus



Source: Community Partner Survey

When asked about what types of health topics organizations work on, the most common responses were mental or behavioral health (29, 49.2%), healthcare access/utilization (21, 35.6%), immunizations and screenings (21, 35.6%), family/maternal health (21, 35.6%), health equity (20, 33.9%), COVID-19 (20, 35.6%), and chronic disease (18, 30.5%).

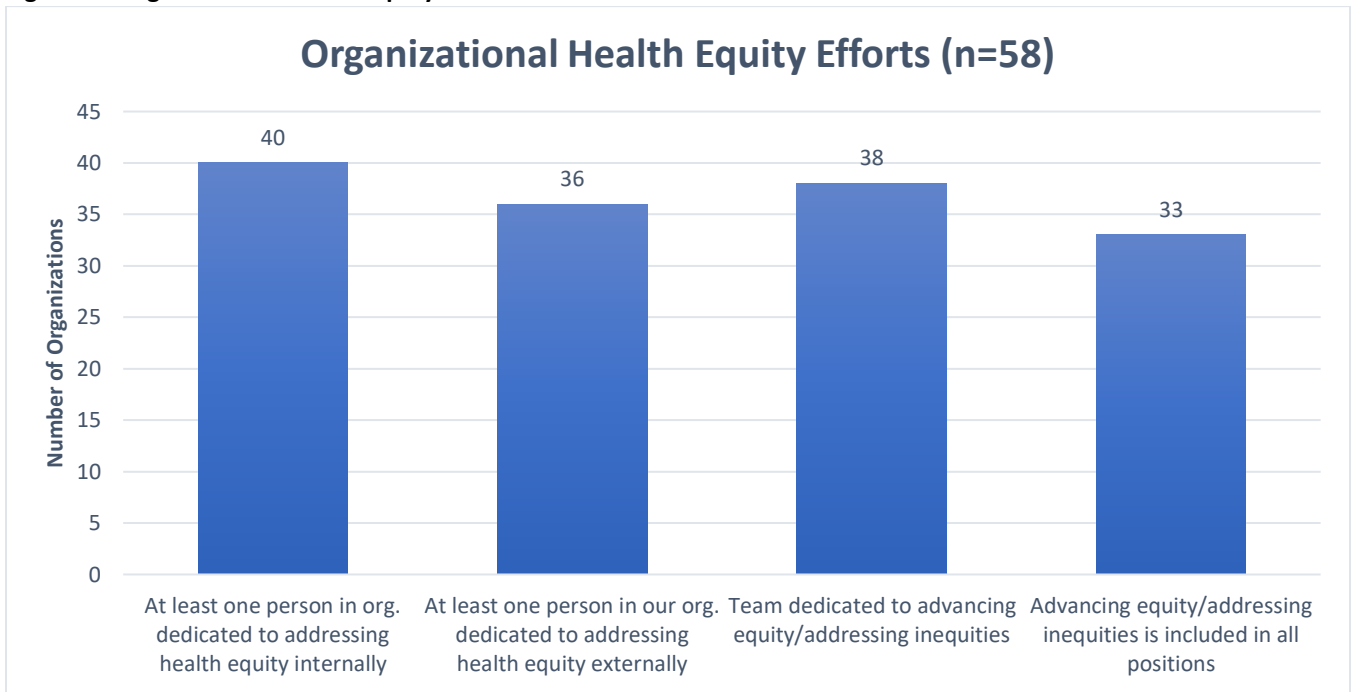
Figure 12. Health Topics of Focus



Source: Community Partner Survey

Health equity is a key factor in addressing the health needs of communities. Organizations were asked about their current efforts to incorporate health equity in their work. Of the 58 organizations who answered the question, 40 (70%) had at least one person dedicated to addressing health equity internally, 36 (62.1%) had at least one person dedicated to addressing health equity externally, 38 (65.5%) had a team dedicated to advancing health equity or addressing inequities, and 33 (57%) stated that advancing equity or addressing inequities work is included in all positions.

Figure 13. Organizational Health Equity Efforts



Source: Community Partner Survey

When asked about willingness to support the Community Health Improvement Plan (CHIP) in a way that is compatible with the organization’s mission and scope of work, 45 out of 57 (78.9%) respondents selected “yes.” The remaining 12 organizations which answered the question selected “not sure.” None of the organizations indicated that they would not be willing to support the CHIP.

What We are Learning

Organizational Capacities

The organizations engaged in the CPA process are already addressing or are ready to begin addressing health equity in Delaware County. There is a growing awareness of the linkages between the social determinants of health, health equity, and health outcomes. Partners who completed the survey serve a diverse population of County residents, and more than half have resources to provide translation and interpretation services.

“Delaware County is a county of municipalities, all functioning independently. How can we work together to advance the health of all residents?”

-Learning Session Participant

The survey showed that community organizations have a desire to build connections and collaborate to improve conditions for the people they serve. They want access to more health data to understand community needs and monitor progress toward meeting goals.

Most partners indicated a willingness to assist with distribution of CHA surveys and findings to the public, while about half of respondents would help with meeting space or offer staff to assist with public meetings and focus groups.

While community health improvement efforts are new to most organizations (only 25% had ever participated in a CHI process), those who participated in the CPA are eager to be involved in community health improvement. Out of 57 responding organizations, 45 were willing to participate in the CHIP and 12 were not sure; none declined.

Community Strengths

Delaware County is fortunate to have many organizations providing services to community members. One key finding from our Community Conversations and Focus Groups is that community organizations are trusted messengers for the people they serve. They rely on community organizations to help them meet their individual needs and turn to them for guidance and support. These partnerships can be leveraged to share health messages and opportunities with the people of Delaware County.

There was a strong participation in the CPA from organizations in the education, healthcare, public health, human services, and family wellbeing sectors. Engagement from these organizations will be helpful in reaching key populations and establishing data-driven approaches to community health improvement.

There are several thriving community coalitions serving Delaware County, especially those addressing the needs of children. There are also several groups working on the issues of family or maternal health, mental health and substance use prevention and treatment.

Partners and community members are excited about the creation of the Delaware County Health Department. While developing a new health department is a challenging task, there is a great potential for the County to realize improved health outcomes with DCHD acting as the chief health strategist.

Opportunities

The SDOH resource map showed diverse coverage of these services across Delaware County, with a strong showing in each of the 5 SDOH areas. Leaders who participated in the Partner Learning Sessions noted that despite many services present in the county, fragmentation exists and there is need for greater collaboration and collective impact.

Participation from businesses (restaurants, retail, employers, etc.), financial institutions, planning, immigration, arts and culture organizations, and utilities was limited in this process. These are areas to consider increasing engagement in the future.

While there are several community coalitions addressing health and the social determinants of health, there is an opportunity to develop a community coalition focusing specifically on chronic disease prevention.

There is great opportunity for DCHD and its CHA partners to continue to build and strengthen relationships with community-based and grassroots organizations across Delaware County.

Next Steps

Findings from the Community Partner Assessment were used throughout the CHA process to inform the CHAT and Steering Committee as decisions were made for the Community Status Assessment and Community Context Assessment. Data from the Community Partner Survey was used to identify partners who were willing and able to assist with focus groups and community conversations, including identification of meeting sites, volunteers to assist, and distribution of information to community members.

The findings from the Community Partner Assessment will additionally be used to identify partners to assist with the Community Health Improvement Plan development and implementation.

Acknowledgments

DCHD wishes to acknowledge and thank the following groups and individuals for their assistance with the Community Partner Assessment

- The CHA Steering Committee for their assistance in identifying and contacting community organizations to participate in the Community Partner Assessment.
- The Community Health Assessment Team for developing the Community Partner Survey, compiling results, and authoring this report.
- Widener University for offering their facilities and technological resources for the In-Person Partner Learning Session.
- The community organizations who donated their time to complete the Community Partner Survey and participated in meetings.
- The Delaware County Information Technology Department for their assistance with hosting web-based meetings for the Community Partner Assessment.

References

- 1) Healthy People 2030; Social Determinants of Health Overview;
< <https://health.gov/healthypeople/priority-areas/social-determinants-health> > Accessed February 2024.

Appendix A: Partner Learning Session Agendas



Community Health Assessment Partner Learning Session

April 25, 2023

11:00 AM-2:00 PM

Widener University, Lathem Hall

Partner Learning Session Goals

- Build relationships among Delaware County groups/organizations
- Describe the Community Health Assessment and Improvement Process
- Discuss the importance of Health Equity
- Identify public health strengths and opportunities for improvement
- Introduce Community Partner and Community Health Surveys

1) Welcome

Dr. Anne Krouse, Dean of School of Nursing, Widener University

Rosemarie Halt, Chair, Delaware County Board of Health

Melissa Lyon, Public Health Director or Lora Werner, Deputy Public Health Director, DCHD

2) Icebreaker: Partner BINGO

3) Overview of Public Health and Community Health Assessment

Melissa Lyon, Public Health Director, DCHD

Lora Werner, Deputy Public Health Director, DCHD

4) Networking Lunch

5) Activity: Defining Health Equity

Aminata Donzo, Community Health Planner, DCHD

Jordan Martin, Epidemiology Research Associate, DCHD

6) Activity: Mapping Services into Social Determinants of Health Categories

Helen McGoohan, Community Health Planner, DCHD

Bree Agett, CHA Project Management Consultant

7) How the Community Health Assessment will support your organization

Katie Kenyon, Vice President for Programs, Delaware County Foundation

8) Upcoming Surveys and Next Steps

Bree Agett, CHA Project Management Consultant

9) Adjournment

Melissa Lyon, Public Health Director, DCHD



Community Health Assessment Virtual Partner Learning Session

May 3, 2023
1:00-3:00 PM
Zoom Webinar

Partner Learning Session Goals

- *Build relationships among Delaware County groups/organizations*
- *Describe the Community Health Assessment and Improvement Process and how it can inform the work of partners across Delaware County*
- *Discuss the importance of Health Equity*
- *Identify public health strengths and opportunities for improvement*
- *Introduce Community Partner and Community Health Surveys*

1) Welcome

Melissa Lyon, Public Health Director

2) Overview of Public Health and Community Health Assessment

Melissa Lyon and Lora Werner

3) Defining Health Equity

leasa Nichols and Aminata Donzo

4) Mapping Services into Social Determinants of Health Categories

5) What the Community Health Assessment can offer you

Katie Kenyon, The Foundation for Delaware County

6) Introduce survey and next steps

Breeanne Agett

7) Adjournment

Melissa Lyon

Appendix B: CPA Survey Questions



Delaware County Community Partner Survey

Note: Please submit only one completed survey per organization. This survey should take about 10 minutes to complete.

With its community partners, the Delaware County Health Department is working to complete its very first Community Health Assessment! Community Health Assessments combine data about health and social care needs with community perceptions to understand a community's health strengths, weaknesses, and opportunities for action. Together with other organizations, health departments decide on health priorities and actions to take to improve community health.

Your organization—and you—are vital to our community's local public health system, even if you do not work in public health or healthcare.

Public health is more than healthcare. Health outcomes are shaped by people's behaviors, ability to access healthcare, living and working conditions, and the institutions, policies, systems, cultural norms, social inequities, and environment that shape our community.

This survey is part of our Community Partner Assessment, which helps us identify the organizations in Delaware County that contribute to the local public health system, whom they serve, what they do, and their capacities and skills to support our local community health improvement process.

The responses to this survey will be summarized in our Community Health Assessment (CHA). They will be used to develop a Community Health Improvement Plan (CHIP) to improve health in our community.

Q2 Organization Name _____

Q3 Organization Address _____

Q4 Your Name _____

Q5 Your Role/Title _____

Q6 Your Email _____

Q7 Your Phone Number _____

Q8 Which of the following best describe(s) your organization? (Select all that apply)

- | | |
|------------------------------|-----------------------|
| a. Government agency | b. Hospital |
| c. Health Clinic | d. Emergency response |
| e. Schools/education (PK–12) | f. College/university |

- g. Library
- h. Non-profit organization
- i. Grassroots community organizing group/organization
- j. Social service provider
- k. Housing provider
- l. Mental health provider
- m. Foundation/philanthropy
- n. For-profit organization/private business
- o. Faith-based organization
- p. Other: ____

Q9 Please share either your mission statement, or a brief (1-3 sentences) description of the role of your organization/group in the Delaware County community.

Q10 Does your organization serve:

- a. All areas of Delaware County
- b. A specific location or Municipality (please list) _____
- c. Other _____

Q14 Has your organization ever participated in a community health assessment or community health improvement planning process?

- a. Yes
- b. No
- c. Not Sure

Q11 What do you see as potential benefits of participating in the Community Health Assessment process for your organization? (Select all that apply)

- a. Improving conditions for members/constituents
- b. Access to community and health data
- c. Develop connections to organizations who serve people with lived experience
- d. Develop connections to decision-makers/potential funders
- e. Positive publicity (e.g., our organization supports community health)
- f. Helps achieve other organizational requirements
- g. Other _____

Q12 Please select the top three long-term outcomes would your organization most like to see come from the Community Health Assessment process. (Select 3)

- a. To deliver programs effectively and efficiently and avoid duplicated efforts
- b. To pool resources
- c. To increase communication among groups and build networks
- d. To break down stereotypes
- e. To plan and launch community-wide initiatives
- f. To improve communication between community organizations and local government
- g. To increase your organization's skill sets
- h. Other _____

Q13 What resources might your organization contribute to support Community Health Assessment activities? (check all that apply) *Note: This question does not commit your organization to support; it only identifies ways your organization *might* be able to support.*

- a. Sharing community health survey with your staff and population you serve
- b. Sharing Community Health Assessment information on your social media outlets
- c. Physical space to hold meetings
- d. Staff time to support focus group facilitation or interviews with the population you serve
- e. Staff time to help implement Community Health priorities
- f. Funding to support community engagement (e.g., stipends, gift cards, food for meetings)
- g. Childcare for community meetings
- h. Media connections
- i. Staff time to support interpretation and language translation
- j. Staff time to help compile and analyze data
- k. Other _____

Display This Question:

If What resources might your organization contribute to support Community Health Assessment activiti... = a. Sharing community health survey with your staff and population you serve

Or What resources might your organization contribute to support Community Health Assessment activiti... = b. Sharing Community Health Assessment information on your social media outlets

Q26 How many survey responses can your organization commit to obtaining from people who live or work in Delaware County? This could include staff, clients, partners, members, donors, etc.

- a. 1-9 b. 10-19 c. 20-29 d. 30 or more e. Other _____

Q27 What data, reports, or other information should we include in the Community Health Assessment that would be most useful to your organization? _____

Q15 What racial/ethnic populations does your organization **primarily** serve? (check all that apply)

- a. Asian/Asian American b. Black/African American/African
- c. Latinx/Hispanic d. Middle Eastern/North African
- e. Native American/Indigenous/Alaska Native
- f. Pacific Islander/Native Hawaiian g. White/European
- h. All of the above i. Other _____

Q17 Does your organization have access to interpretation and translation services?

- a. Yes (please list languages) _____
- b. No c. Unsure d. Not applicable

Q18 What languages do staff at your organization speak? (check all that apply)

- a. English
- b. Spanish
- c. Chinese (Mandarin, Cantonese, Hokkien, etc.)
- d. Arabic
- e. Punjabi
- f. Tagalog (Filipino)
- g. Vietnamese
- h. French and French Creole
- i. American Sign Language
- j. Other _____

Q19 Which of the following topic categories does your organization work on/with? (check all that apply)

- a. Arts and culture
- b. Businesses and for-profit organizations
- c. Criminal legal system
- d. Disability/independent living
- e. Early childhood development/childcare
- f. Education
- g. Community economic development
- h. Economic security
- i. Environmental justice/climate change
- j. Faith communities
- k. Family well-being
- l. Financial institutions (e.g., banks, credit unions)
- m. Food access and affordability (e.g., food bank)
- n. Food service/restaurants
- o. Gender discrimination/equity
- p. Government accountability
- q. Healthcare access/utilization
- r. Housing
- s. Human services
- t. Immigration
- u. Jobs/labor conditions/wages and income
- v. Land use planning/development
- w. LGBTQIA+ discrimination/equity
- x. Parks, recreation, and open space
- y. Pregnancy and parenting
- z. Public health
- aa. Public safety/violence
- bb. Racial justice
- cc. Seniors/elder care
- dd. Transportation
- ee. Utilities
- ff. Veterans' issues
- gg. Violence
- hh. Youth development and leadership
- ii. Other _____

Q20 Which of the following health topics does your organization work on? (check all that apply)

- a. Cancer
- b. Chronic disease (e.g., asthma, diabetes/obesity, cardiovascular disease)
- c. COVID-19
- d. Family/maternal health
- e. Immunizations and screenings
- f. Infectious disease
- g. Injury and violence prevention
- h. HIV/STD prevention
- i. Healthcare access/utilization
- j. Health equity
- k. Health insurance/Medicare/Medicaid
- l. Mental or behavioral health (e.g., PTSD, anxiety, trauma)
- m. Physical activity
- n. Tobacco and substance use and prevention
- o. Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)/food stamps
- p. None of the above/Not applicable
- q. Other _____

Q21 If your organization has a shared definition of equity or health equity, please copy and paste it below.

Q22 Please review the following statements.

For each one, select a) Agree, b) Disagree, or c) Unsure.

	Agree	Disagree	Unsure
a. We have at least one person in our organization dedicated to addressing diversity, equity, and inclusion internally in our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. We have at least one person in our organization dedicated to addressing inequities externally in our community.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. We have a team dedicated to advancing equity/addressing inequities in our organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Advancing equity/addressing inequities is included in all or most staff job requirements.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q23 Does your organization conduct assessments (e.g., of basic needs, community health, neighborhood)?

- a. Yes (please describe) _____ b. No c. Unsure

Display This Question:

If Does your organization conduct assessments (e.g., of basic needs, community health, neighborhood)? = a. Yes (please describe)

Q24 Can you share the assessments you described above with Delaware County Health Department for review and/or use in the Community Health Assessment?

- a. Yes b. No c. Other _____

Q25 Would your organization be willing to support the Community Health Improvement Plan developed through the Community Health Assessment in a way that is compatible with your organization’s mission and scope of work?

- a. Yes b. No c. Not Sure

Appendix C: SDOH Mapping Exercise Results

Delaware County Organizations Focusing on Economic Stability

Economic Stability: The connection between people’s financial resources—income, cost of living, and socioeconomic status—and their health. This includes issues such as **poverty, employment, food security, and housing stability.**¹

Organization Name	Services Provided
AIDS Care Group	Food Bank
Chester Community Coalition	Applying for benefits assistance, transportation assistance, gift certificates for families, housing support, Case Management Needs
City of Chester	Quality Housing
Community Action Agency of Delaware County	Programs for housing, workforce development, energy conservation, social services and economic development.
Delaware County Workforce Development Board	Support & provide resources to employers to find employees for their businesses/agencies, Help adults find jobs that are a part of a career pathway and lead to family sustaining wages
Domestic Abuse Project of Delaware County	Emergency Shelter for domestic violence victims
Family & Community Services of Delco	Transitional Housing, Rapid Rehousing, permanent supportive housing, mobile food pantry
Family Support Line	Case management services can help with access to benefits
Haverford township	CDBG home improvement and related programs
Health Partners Plan	Partnerships with local non-profit legal groups to provide a direct referral to embers facing housing issues (eviction, foreclosure, tangled titles, etc.)
Hope at The Foundation for Delaware County	Multi-faceted housing assistance
Landsdowne Borough	Socioeconomic - affordable shelter
Maternity Care Coalition	Support and resources for job seekers, info on food pantries, and housing support
Office of Senator Cappelletti	Policy Advocacy
Puentes de Salud	Food access programs include a food pharmacy that’s open during clinic hours and a food delivery program for eligible clients; Case management services can help with access to benefits
Seniorlaw Center	Spousal Support action, housing issues
The Foundation for Delaware County	economic stability
The Foundation for Delaware County - WIC	Supplemental nutritional assistance (and benefits) and nutritional counseling
The Foundation for Delaware County - Medical-Legal partnerships	Civil, Legal assistance to address housing, income, supports utility assistance
The Shevlin Family Foundation	temporary housing assistance for those transitioning out of addiction inpatient treatment, temporary food assistance before SNAP is activated

Voices for Children	Budget advocacy bringing data and narratives to legislatives to influence them to increase funding
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Delaware County Organizations Providing Education Access and Services

Education Access and Services: The connection of education to health and well-being. This includes issues such as **graduating from high school, educational attainment in general, language and literacy, and early childhood education and development.**¹

Organization Name	Services Provided
CASA youth Advocates	Support IEP development and adherence for youth in foster care
Chester Community Coalition	Mental health education; community and school staff mental health training
Centro de Apoyo	Community education on health and mental health to the community
Children First	Education advocacy (early childhood k-12)
City of Chester	Education access services
Community Action Agency of Delaware County	education access and services, case management
Delaware County Health Department	Health Education/Health Promotion
Delaware County Intermediate Unit	Birth to three programs for children with hearing loss; language and literacy, wellness (social emotional wellness), early intervention/HeadStart; Adult education, advanced college transition program; student competitions, student forum, future educators academy; Parent and Community Services; Technical high school (career and training education), corrections education, county alternative high school
Delaware County Literacy Council	Free adult literacy and ESL classes
Delaware County Workforce Development Board	Help youth enter career pathways through work experience; offer apprenticeship and pre-apprenticeship opportunities to youth and adults
Domestic Abuse Project of Delaware County	Education and Community outreach- domestic violence and intimate partner violence awareness and prevention
Family Support Line	Professional Education; Prevention education
Geisinger Health Plan	GHP family members are eligible for GED scholarships to cover cost of materials, practice test, GED test and retesting
Holcomb/Chimes Prevention	Provides drug prevention education for k-12 students, college age speaking engagements, community outreach and parent programs; Cessation and prevention programs for Vaping and policy support for schools
Maternity Care Coalition	Work with families on goal setting. Also, using evidence-based curriculum for child development and early learning

Mercy Fitzgerald Hospital	Healthcare Issue awareness/education
Office of Senator Cappelletti	policy advocacy, resident services
PCOM	Staff/students participate in career days at local schools.....
Puentes de Salud	Early Childhood after-school program, sexuality education after-school program, art after-school program, tutoring, etc.; Promotora program uses community health workers to do outreach and education in the community
Seniorlaw Center	common education and outreach-prevention
The Foundation for Delaware County	Education Access and services
The Shevlin Family Foundation	Creating and delivering prevention and education programs for children and youth- to break the cycles of substance use disorder

Delaware County Organizations Providing Healthcare Access and Quality

Healthcare Access and Quality: The connection between people’s access to and understanding of health services and their own health. This includes issues such as **access to healthcare, access to primary care, health insurance coverage, and health literacy.** ¹

Organization Name	Services Provided
AIDS Care Group	Health care- medical/dental/psych/behavioral health/LGBTQ+ care; nutritional counseling for people living with HIV/AIDS; Medication assisted therapy- people who inject drugs/opioid use disorder
Alzheimer's Association	Community Resource finder, communityresourcefinder.org , list of neurologists, geriatricians, hospice, etc.; 24/7 helpline (800.272.3900) with translation line for care consultation, disease information, crisis assistance
CASA Youth Advocates	Supporting medical decision makers for youth in foster care
Chester Community Coalition	Hospital-Linked violence intervention
Centro de Apoyo	Language access advocacy and know your rights about healthcare for folks without immigration status
Chester Community Asthma Prevention Program	Free home visiting program for families of children with moderate to severe asthma; provides free supplies to reduce asthma triggers, review asthma medications
Children First	Behavioral health, policy/advocacy
City of Chester	Healthcare access and quality: provide access to Delco through screenings at community events, and education
Community Action Agency of Delaware County	behavioral health supports
Delaware County Health Department	Free pregnancy testing; Vaccines for Children and adults; Health services; communicable disease prevention; preventative health screenings; connecting those with a health need due to infectious disease resources

Delco Victim Assistance Center	Mental Health therapy to victims of crime to help them recover from trauma
Dental Society of Chester County and Delaware County	Give kids a smile
Family & Community Services of Delco	Medical case management
Family Support Line	mental health services
Geisinger Health Plan	Provide community health screenings (BP, BMI) and wellness education (handwashing, dental, PA & nutrition, etc.); Connect individuals with medical assistance (Medicaid, CHIP) and CAO offices to apply for services
Health Partners Plan	We provide Medicaid, Medicare, and CHIP to eligible residents in PA and parts of NJ (Medicare only).
Keystone First Health Plan	Mobile mammography; health insurance, vaccine provision; provides health literacy tools to community
Main Line Health	In-Patient/Out-Patient Healthcare; EMS/ ambulance; emergency and urgent care; drug and alcohol treatment; behavioral health; home care and hospice care
Maternity Care Coalition	Prenatal/postpartum families on health and medical needs, nurse visits, attending doctor appointments, child nutrition and health advocacy
Mercy Fitzgerald Hospital	provide healthcare
Office of Senator Cappelletti	policy/ advocacy, resident services
PA American Academy of Pediatrics	work with Delco foundation to help create breastfeeding friendly Chester
PA Health Access Network	Insurance navigation and health advocacy
Philadelphia College of Osteopathic Medicine	Healthcare access and quality: provide access to Delco through screenings at community events, and education
Puentes de Salud	medical and dental clinic that offers services to Spanish-speaking uninsured communities; mental health program offers bilingual (Spanish) 1:1 and group services to uninsured communities
Shelby Health Systems	Home care, quality care, health education
Social Work Counseling Services (SWCS)	free individual counseling; free resource navigation/case management; support groups on site at agencies
The Foundation for Delaware County	Healthy start, nurse-family partnership home visiting services for pregnant/postpartum individuals; case management; Doula services, support for families in Chester at hospital for labor and delivery
The Foundation for Delaware County Health Resource Center	Reproductive health education provided to high school students
The Shevlin Family Foundation	navigating treatment with families; NARCAN distribution to community

Delaware County Organizations Addressing Neighborhood and Built Environment Needs

Neighborhood and Built Environment: The connection between where a person lives—housing, neighborhood, and environment— and their health and well-being. This includes topics like quality of housing, access to transportation, availability of healthy foods, air and water quality, and public safety.¹

Organization Name	Services Provided
AIDS Care Group	Housing navigation, people living with HIV/AIDS, housing units
Chester Community Coalition	gun violence prevention, intervention and outreach, peer community engagement, school activities, violence prevention coalitions to increase effectiveness, generate resources and build community skills
Children First	works to improve the lives of our children by advocating for quality health care, public education, and family stability, heads the lead prevention coalition of Delco
City of Chester	public safety, air, and water quality
Clean Air Council	Programs in air toxics monitoring, watershed protections, environmental health and climate resilience; Provides information and education about pollution sources and their impacts on public health and our environment; Climate resilient communities project will work with residents in EJ communities to envision and implement green infrastructure projects
Community Action Agency of Delaware County	neighborhood programs, meals, shelters
Crozer	Teen impact driving programs; bike to school day events; car fit for the older adult (fitting older adults to their vehicles); pedestrian safety; car seat installation station
Delaware County Health Department	Food safety, water safety
Delaware County Planning Department	review proposed plans with zoning regulations to assist communities and residential development
Dental Society of Chester County and Delaware County	Members support community water fluoridation with help of the PDA
Geisinger Health Plan	GHP members qualify for free non-emergency transportation to SDOH resources and medical appointments/pharmacies
Haverford township	planning, zoning, community safety, bicycle and pedestrian amenities; environmental advisory council, shade tree commission and related boards/ commissions
Health Partners Plan	Working with Philabundance and other food distribution providers to provide access to healthy fresh food for members
Hope at The Foundation for Delaware County	Multi-faceted housing assistance
Keystone First Health Plan	assist with transportation to physician
Landsdowne Borough	parks and recreation programs; safe streets and bike lanes; sanitation

Maternity Care Coalition	resources and support on all of these areas and more
The Shevlin Family Foundation	helps with transportation and food for those in need; housing scholarships for recovery homes

Delaware County Organizations Addressing Social and Community Context

Social and Community Context: The connection between characteristics of the contexts within which people live, learn, work, and play, and their health and well-being. This includes topics like **cohesion within a community, civic participation, discrimination, conditions in the workplace, violence, and incarceration.**¹

Organization Name	Services Provided
AIDS Care Group	Transition from incarceration
Alzheimer's Association	free community education programs on Alzheimer's disease, caregiving, and healthy living topics; Dementia caregiver support groups in person and virtual
Chester Community Coalition	free community and school partner groups; Teen: mental health first aid training; Free gun violence related grief counseling/therapy; free art therapy
Centro de Apoyo	promoter programs where community leaders educate and advocate for community members
Child and Family Focus	High fidelity wrap around program; Transitioned aged youth program/ Certified peer specialists; "on my way" first episode psychosis program; mental health respite care (children); prevention education programming
Children First	juvenile Justice child welfare policy and advocacy
Community Action Agency of Delaware County	work ready- youth program
Crozer	Stop the Bleed programs
Delaware County Libraries	Dissemination of health-related info from county partners; health and health literacy related programming in library locations
Delaware County Workforce Development Board	coordinate with employers to provide on the job training for workers who need to build skills
Delco Victim Assistance Center	Educational presentations to all grades designed to prevent victimization and encourage healthy relationships; accompanying victims of crime through medical, criminal justice, and law enforcement systems
Delta Sigma Theta Sorority Inc. - Chester Alumni Chapter	Provide information on human trafficking, Mental health issues
Domestic Abuse Project of Delaware County	crisis intervention for victims of domestic violence
Family Support Line	advocacy services

Haverford township	Haverford township civic council, discover Haverford and similar civic groups; annual Haverford township day and similar community events; Human Relations Commission
Landsdowne Borough	public safety - police, fire, ambulance, etc.
Maternity Care Coalition	resources and support for DV, stress, trauma. Also, referrals to other programs and hosting community events
Office of Senator Cappelletti	help with state services (DMV, Dept of Revenue, etc.) and help make community referrals; policy advocacy, constituent services
PA Health Access Network	Consumer-Based health advocacy
Philadelphia College of Osteopathic Medicine	collaborate on several community coalitions to guide conversations centered on mental health
Seniorlaw Center	protection from abuse cases, representation
The Foundation for Delaware County	social and community context
The Foundation for Delaware County Center for Hispanic Resources/El Centro	interpretation, case management support, services to Spanish-speaking families in Delaware County
The Foundation for Delaware County Healthy Start & Nurse-Family Partnership	Parent Cafes, ROSE, CAN and other group programs for parents
The Shevlin Family Foundation	Nurturing sober communities
Voices for Children	collecting narratives and linking to data to make systems/policy change; systems linkage between service provides strengthening networks

Additional SDOH Services Provided by Delaware County Organizations

Miscellaneous: Any other key services that affect the health and wellbeing

Organization Name	Services Provided
Child and Family Focus	mental health respite care
Children First	parent/caregiver engagement, training in advocacy
Crozer	Matter of Balance Programs
Delaware County Health Department	access to information and referrals through wellness line
Delaware County Workforce Development Board	procure and fund local agencies that provide career services to adults and youth
Dental Society of Chester County and Delaware County	as a component of larger organization PDA/ADA have a voice to educate legislators on dental disparities and provider shortages
Geisinger Health Plan	Neighborly PA online resource platform listing free and reduced-cost services by ZIP focused on all SDOH
Hope Point and Chester Heals	violence and trauma services; ministry; writing and arts; food; clothes
Maternity Care Coalition	cribs for kids, healthy start, fatherhood initiative and much more
Office of Senator Cappelletti	policy/ advocacy.... Services

Puentes de Salud	art and culture department promotes health through cultural expression and storytelling
The Foundation for Delaware County	assessments, case management, and connection to resources
The Shevlin Family Foundation	ongoing recover supports