

Warden's Report
January 2023

Warden Laura Williams reported the following:

Infectious Disease Update:

On November 29, 2022, the CDC revised the previous guidance for congregate settings to include homeless service sites and correctional and detention facilities. Delaware County remains in the “medium” transmission rate. Requirements have been modified. Donning of masks remains optional within the facility. Masks are always available as it is strongly recommended that they are worn by staff and the incarcerated population in Intake, on Intake housing units and in the medical unit.

There were 100 incarcerated persons tested utilizing PCR tests in December. There were no positive infections. Currently there are 2 positive cases among the incarcerated population. The vaccination rate is 56%. There were 4 staff members currently out with COVID. There are no confirmed or suspected cases of Monkeypox within the institution.

Monthly Statistics –December 2022:

- Current population: 1,213 incarcerated persons
- The Weekender Program resumed on October 22nd
- Total number of Weekender participants in December was 192
- 16 were “first timers”
- Total commitments in December: 482
- Total discharges in December: 534
- Increased recreation opportunities have continued throughout the facility during the month of December on 1st and 2nd shift. There were few instances when full recreation was not provided
- 12/2/22, 2nd shift – 5C due to a search
- 12/11/22, 1st shift – full facility reduced recreation - 2nd Shift had full recreation
- 12/12/22, 1st shift – Units 5 & 6 reduced recreation
- 12/22 & 12/23/22, 2nd shift – 7D search
- 12/30/22, 1st and 2nd shift – Unit 6 for searches

Training Academy and Staffing:

On December 23, 2022, class 1122-A graduated with a class comprised of 11 Correctional Officers. On January 6th class 1122-B graduated with a class of 11 Correctional Officers. Special thanks to Honorable Judge Whelan for administering the oath to each of the staff. Currently there are 2 classes in training that began on 12/12/22 and 1/9/23. There is another class expected to graduate on January 20th.

Seeking Additional Employees:

George W. Hill is seeking to fill vacant full-time positions as soon as possible:

Security Personnel:

- Correctional Officer
- Sergeants
- Intelligence Analyst
- Investigator
- Locksmith
- Sanitation Crewman

Programs & Support:

- Case Manager
- Substance Abuse Counselor
- Volunteer Coordinator
- Wellness Instructor
- Counselor

Administration:

- Contract Compliance Manager

Human Resources:

- Labor Relations Generalist
- Leave Administrator

Employee of the Month:

Warden Williams has been accepting nominations for employees of the month and awarding 2 employees with recognition each month. Incentives include parking in the employee of the month designated space, recognition amongst staff and a certificate. January employees of the month were Sergeant Kevin Anema, Correctional Officer Steven Hendershot, and Investigator George Rhoades.

Goal Setting for 2023:

Employment/Staffing:

- Increase retention/decrease attrition
- Reduce vacancy rates
- Continue investment in professional development
- Development of on-boarding and training for “non-security” roles
- Cross training opportunities with other county jail facilities

Facility:

- Kitchen renovation
- Replace the Roof/HVAC system
- Enhanced lighting
- Updated staff dining facilities
- Replace laundry equipment
- Development of Training/Firearms

Technology:

- Full implementation of PowerDMS
- Establishment of Wi-Fi infrastructure in the facility for enhance technology and efficiency of process
- Executing a contract with Guardian RFID and implementing facility side use of monitoring technology
- Convert the grievance proves on tablets for functionality
- Body scanner
- Camera surveillance

Population:

- Increase program availability and access to recreation equipment during out of cell time

Budget:

- Increase sustainability by finding alternative funding/revenue sources to support program expansion as well as operational needs

Programs/Services:

- Increase services for youthful offenders
- Enhance services for medications with opioid use disorders and other substance use/abuse disorders
- Increase psychoeducation to include parenting, relationships, job readiness, life skills (i.e. banking, interviewing)
- Increase partnerships with local universities
- Increase community engagement and stakeholders for ease of re-entry and re-integration

Training:

- Increase partnerships with other field of corrections leaders
- Increase utilization of APEX Virtual Reality Simulator and embed in annual in-service training
- Enhance the documentation/tracking/control of all completed trainings
- Increase certifications throughout a multitude of job classifications

Tablet Expansion: Video Visitation:

- Between the dates of 12/19 – 1/9/23:
 - 2,044 video visits were completed on the housing blocks
 - Systematic and staged approach as technology access is increased
 - 12/19/22: SMU-A (Juvenile Males), Unit 4 and Unit 9

12/19 Video Visitation Pilot:

Unit	Days of the Week	Time 1	Time 2	Time 3
SMU A	7	830-1030	1130-1500	
9	7	830-1030	1130-1500	
4	7	830-1030	1130-1500	1930-2200

1/9/23: Unit 5 and 8 were added with SMU-A gaining an additional time period

1/9 Video Visitation Pilot:

Unit	Days of the week	Time 1	Time 2	Time 3
5	7	830-1030	1130-1500	
8	7	830-1030	1130-1500	
SMU A				1930-2200

Cost Recovery Items:

		YTD
Processing Fee	\$19,573.52	\$208,688.46
Damage to Prison Property	\$203.53	\$5,250.26
Medical Visits	\$569.53	\$4,247.12
Postage	\$19.10	\$285.60
Total Funds Recovered	\$22,771.18	\$198,123.40
Deposited to Inmate Welfare (under \$1.00)	\$4.55	\$35.00

2023 Annual Resident Welfare Request:

The below supplies listed are the average annual amounts paid through the resident welfare funds. These will be for monthly purchases and will not exceed the listed annual amounts

	Monthly	Annual
Barbering Supplies	\$625.00	\$7,500.00
Indigent Hygiene Supplies	\$2,000.00	\$24,000.00
Recreations Supplies	\$2,000.00	\$24,000.00
Population Newspapers	\$1,666.67	\$20,000.00
Septa Tokens (1 x annual purchase)		\$24,000.00
Total Funds Requested	\$6,291.67	\$99,500.00

Programs and Support Year in Review:

- Implementation of George W. Hill Programs and Support Mission Vision and Strategy Map
- Redesign of the GWH website for ease and to provide increased information
- Forster and enhanced relationship with other Delaware County government agencies
- Secured federal funding with Delaware County Workforce Development to implement training and employment services with Education Data System, Inc. (EDSI)
- Partnered with Delaware County Elections and League of Women Voters to assist in voting registration and voting
- Partnered with Penn State Brandywine for the 1st Inside-Out Program
- Initiated Medical Assistance Treatment
- Partnered with community-based organizations and stakeholder (Child and Family Focus, Inc. Mindfulness, Project Success and Life Skills) for program development with the juvenile population
- Initiated Mental Health weekly counseling for youthful offenders by Mental Health Professionals

- Food drive with community engagement
- Expanded 1:1 tablet for entire prison population
- Expanded functions on tablets: Law Library service, educational programs, texting/email for incarcerated persons
- Investment on education: added a full-time instructor for education services
- Continued to provide GED testing services
- Expansion on Workforce Development: Flagger Force resumed and continued
- Spartan Chemical Company certification for skills/trade
- Resumed barbering/salon services for the population
- Resumed in-person religious services
- Enhanced Substance Abuse and Mental Health Programs
- Expanded PREP classes
- Resumed sex offenders' treatment and anger management programs
- Resumed monthly block rep meetings

Education Programs:

The GED Program continues to achieve. There were 4 GEDs earned in the month of December. Academic instructors have supported incarcerated persons with earning 49 GEDs for the year, including 43 men and 6 women.

Flagger Training:

There were 37 incarcerated persons who earned a Flagger Training certificate in December. The Flagger certificate is accepted by PennDOT and enhances the application process for a public roadway position in Pennsylvania. There was a total of 148 certificates earned and issued in 2022. Each certificate is valid for 3 years.

Religious Services:

In December there were 67 individuals who volunteered for Religious Services. There were 5 family death notifications; 18 Pastoral visits; There were 12 organization volunteers; there were 25 individuals for in-person religious services; There were 263 total incarcerated persons attending religious services in December.

Treatment Programs:

There were 71 participants in PREP I and there were 28 participants in PREP II. There were 17 new enrollments in December.

Behavioral Health Update:

There were 66 referrals to inpatient treatment in December.

Wellpath Services Review:

- There were 1,691 individuals tested for COVID-19 in 2022
- There were 219 doses of Narcan distributed during the discharge process (1,938 total for 2022)
- There were 667 incarcerated persons vaccinated which is 55.3% of the population
- There were 95 incarcerated persons who had tested positive for the year
- There were 207 total confirmed incarcerated persons on a verified Suboxone Program
- There were 13,104 sick calls and acute care performed

- There were 2,175 I/P for detox/withdrawal
- There were 164 visits for chronic care
- There were 218 dental visits
- There were 591 visits to Psychology
- There were 162 visits to Psychiatry

Programs and Reentry Administrator, Kelly Shaw stated that Goldring Reentry Initiative (referred to as GRI) enrolled two new clients in December. The university of Pennsylvania Master of Social Work interns meet clients on a weekly basis developing and executing reentry plans designed to individuals needs and goals. The First Step Program, funded through the Pathway Home Grant concluded its first cohort on Wednesday, December 28th. Participants who have not yet been released will continue services while working one on one with a career coach on a weekly basis. Cohort 2 began yesterday, January 9th with 9 participants meeting 5 days a week with a facilitator.

Weekly Mindfulness classes began with the juvenile population on Thursday, December 8th. Thresholds decision-making course resumed on Monday, January 9th.

The juvenile population will be offered a weekly poetry class. The objective is to provide a tool for self-expression through creative writing. The volunteer, a published author will highlight formally incarcerated award-winning authors throughout the sessions.

Child and family focus organization, funded through the Delaware County Office of Behavioral Health Division of Drug and Alcohol will be implementing a Life Skills and project success course to the juvenile population. Weekly sessions will cover managing stress, decision making and risk, building relationships, adolescence, goal setting, cause and effect of substance use.

An assistant professor at Widener University will be offering a 90-minute literacy workshop for the adult population. The workshop will be offered bi-monthly. Ms. Shaw thanked Matthew Krouse from the District Attorney's Office for connecting the facility to Widener University staff.

Higher education at George W. Hill will continue as partnership with Delaware County Community College begins. College courses are offered to the population through the Pell Grant. In early February, the female population will have the opportunity to enroll in Introduction to Student Success. The 3-credit college course provides a chance for students to learn and adapt methods to promote success in college. Topics include goal setting, time management, career exploration, memory technique, relationships, and diversity.