

Warden's Report
December 2023

Warden Laura Williams reported the following:

Monthly Statistics –November 2023:

- Current population: as of 12/12/23:1,134 incarcerated persons (decrease of 24 from last month's meeting)
- Weekender Program:
 - There were 14 Weekender participants in November
 - 12 of the 14 were "first timers"
 - 4 were female
- Total commitments in November: 477 (last month was 533)
- Total discharges in November: 520 (last month was 529)
- Recreation – Full recreation was provided unless otherwise indicated:
 - 11/01/23: 1st Shift - 7A/7B modified recreations with maintenance repairs
 - 11/02/23: 1st Shift – 7A/7B -incident
 - 11/05/23: 2nd Shift - 5B/5C - incident
 - 11/06/23: 2nd Shift – 5B – power outage in dayroom
 - 11/07/23: 1st Shift – 4C - incident
 - 11/13/23: 2nd Shift: 5B and 10A – power outages in dayroom
 - 11/15/23: 1st Shift: Unit 10 – maintenance repairs
 - 11/16/23-11/17/2023: All Shifts: 7B reduced modified recreation due to incident
 - 11/21/23: Both Shifts: Unit 10 – maintenance repairs
 - 11/27/23-11/30/23: All Shifts: 7D modified recreation due to incident

Major Incidences:

A 39-year-old Caucasian male who was newly committed to the agency had become unresponsive in a cell in the Intake department on Sunday, November 19th. He was pronounced deceased on the date he arrived. CID and the Medical Examiner's office began an investigation. Circumstances were not related to anything suspicious within the facility.

Point in Time: Census Snapshot: November 1, 2023, at 1200 hours:

	11/1/2023
Total	1177
Total Male	1052
Percentage Male	89.38%
Total Female	125
Percentage Female	10.62%
Total Sentenced	172
Sentenced Males	152
Sentenced Females	20
Percentage Sentenced	14.61%
Total Pre-Trial	1005
Percentage Pre-Trial	85.39%

Behavioral Health Statistics:

Currently there are 5 participants in the Restoration to Competency Program. There were 770 incarcerated persons on medication; there were 368 individuals on psych medication and 123 patients enrolled in MAT services

Medications for Opioid Use Disorder:

As of Tuesday, December 12th there were 126 patients enrolled in Medication Assisted Treatment (11.11% of the current population). There were 103 individuals on Buprenorphine: 13 on Sublocade and 10 incarcerated persons on Methadone.

Training Academy:

Class 1023-A graduated from their academy on Wednesday November 22nd with 18 full time Correctional Officers and 1 Classification Coordinator. A new class began on Monday, November 13th with a graduation date scheduled for December 22nd. Currently recruiting for the first Training class of 2024 to begin on January 8th.

Employee of the Month:

The following employees were selected as Employee of the month for December: Correctional Officer Khalil Andrews, Bookkeeper Kathy Miller, and Interim Maintenance Manager Mark Grosso. Incentives include parking in the employee of the month designated space, recognition amongst staff and a certificate.

Seeking Additional Employees:

George W. Hill is looking to fill the following full-time positions as soon as possible:

Security Personnel:

Correctional Officer (\$24/hour) with paid training academy (6 weeks)
Sergeants (\$26.50/hour)
Lieutenant (\$28.00/hour)
Locksmith/Key & Tool Control Coordinator
Sanitation Crewman
Fire & Safety Manager

Records and Booking:

Booking Clerk

Administration:

Deputy Warden of Security & Training Operations
Contract Compliance Monitor

Human Resources:

Human Resources Manager
Labor Relations Generalist

Programs & Support:

Wellness Instructors
Case Manager
Substance Use Counselor
Volunteer Coordinator

Programs: Inside Out:

The Inside Out Prison Exchange Program began in 1997 at Temple University and has expanded across the country. George W. Hill Correctional Facility had first participated in the program in 2022. The course was administered for a second time in the fall 2023 semester. On Tuesday, November 28th there were 16 students (8 from Penn State Brandywine and 8 incarcerated individuals) who had graduated from the Inside Out Program at George W. Hill.

Fatherhood: Foundation for Delaware County:

The Fatherhood Foundation for Delaware County was implemented on November 3rd, 2022, through Act No. 114. There were 8 students who had received certificates of completion on Monday, December 11th.

Donations and Partnership – Delco CPR:

The Delco CPR have donated 2,688 holiday cards to George W. Hill. Due to the volume of available cards, incarcerated persons are permitted to send more than one card if needed. Communication was made to the population of holiday card availability via the tablets. Postage was covered by the Inmate Welfare Fund. Cards range from Seasonal/Non-Religious, Christmas, Hanukkah, and Kwanza.

Interdepartmental Training:

On Saturday November 18th George W. Hill Instructors and the Delaware County Sheriff's Department engaged in an Interdepartmental Training opportunity for Cell Extraction training. Another session will occur to train additional staff in the Sheriff's Office.

NCCHC:

Warden Williams received official notification from NCCHC stating that the facility had achieved full accreditation. The determination was awarded by the committee following an additional focus survey on Monday, October 23rd. NCCHC evaluates compliance with 59 standards. There are 39 essential standards and 20 important standards. Of the 39 essential standards, 38 were applicable to George W. Hill and 100% of the applicable standards were found to be in full compliance. Of the 20 important standards, 19 were applicable to the facility and 100% of the applicable standards were found to be in full compliance.

Commissary:

An "iCare" package will be added beginning December 13th thru January 12th 2024 for friends and family to purchase packages for incarcerated persons. There will be 2 different bag sizes ranging in price from \$39.99 to \$45.99. The bags include items that are not on the facility menu, as well as items that are "high sellers" or "popular". Ordering instructions will be available on the facility website.

Gift Packaging:

The holiday gift packages will be assembled on Thursday, December 21st and will be distributed throughout the institution on Friday, December 22nd.

Visitation Updates:

Effective Monday, September 11th the in-person visitation schedule has been increased to include 1-hour visits. Data limitations excludes minors. The visitation schedule also allows for up to 3 visitors per visit and increased capacity to accommodate 20 visits per time slot. There were 258 visits scheduled with 242 visits present in November.

Healthcare Services Department Highlights:

A day shift Nurse Practitioner, Infectious Disease Nurse, and Compliance Manager have been hired. Implemented of Surescripts/Cerner in Intake for medication verification, as well as implementation of the Restoration to Competency foundational program. Re-established a relationship with Chester ROC. Wellpath has strengthened the processes for discharge planning: community action collaboration, Malvern, MVP, EDSI, Sharon Hill Medical, Veterans Affairs, Maternity Care Coalition, Horizon House and Greater Philadelphia Health Action.

Case Management Department:

Development of a Case Manager manual for current and newly onboarding staff. Facilitated and completed voting for incarcerated individuals. Cross departmental training opportunities to provide coverage for the Law Library during periods of vacancy, assist with DNA & Megan's Law procedures when needed, address verification to communicate to the Bail Office and Adult Probation & Parole. Assisted the population with transition and adjustment to electronic utilization of information requests and grievance procedures.

Central Records Department:

Continuous process of records requested by courts and other criminal justice entities in response to subpoenas. Completed destruction of records beyond the retention period in compliance with standards.

Reentry and Programs:

Law Librarian has completed recertification as Notary for the next 3 years. Completed drives for leisure book donations through the following resources: Tower High School, Aston Public Library, Rachel Kohl Library, local book clubs, private donors, and Lima Detention Center. Continued partnership with higher learning centers and volunteer services: Widener University (bi-monthly Financial Literacy workshops), Violence Intervention Program (started in December 2023), EDSI (First Step cohorts), Thresholds (one on one decision making sessions), Penn State Brandywine (Inside Out Prison Exchange), University of Pennsylvania (Gold Ring Reentry Initiative), Mindfulness volunteer for juvenile and female population wellness, Delaware County Community College, Child and Family Focus, Maternity Care Coalition, Pathstone Organization and PennDot ID Program outreach.

Compliance:

Revised, updated and communication of revised Incarcerated Person Handbook – available on tablets for the incarcerated population. Consistent hosting of Block Rep Meetings to communicate with the population; Increased partnership with the Victim Assistance Center with quarterly meetings; Power DMS – staff accessibility has been increased; Attendance at the ACA National Conference in Philadelphia.

Education and Workforce Development:

Achievement of a full-time instructor to obtain their master's degree. In 2023, there were record setting accomplishments in the achievement of GED. As of December 12th, there were 85 GEDS earned for the entire year. Participation in SCI Chester Prison Annual Job Fair for incarcerated persons; startup of Fatherhood programming and expansion of Spartan Chemicals; Re-certification with ServSafe for examination proctor, Pearson Vue for testing administrator, American Pennsylvania Constructors for PennDot approved flagger instructor. Continued coordination to ensure that Naloxone is available for discharge.

Substance Use and Mental Health Support Services:

Increased training opportunities (HERO, 3 day DBT, Motivational Interviewing); Expansion of services (27 groups facilitated weekly): 4 PREP I groups facilitated 3 times weekly (3 men, 1 woman); 2 PREP II groups facilitated 3 times weekly (1 man, 1 woman); 2 separate sex offender groups facilitated two times weekly each); Anger Management for general population men facilitated two times weekly; Anger Management for Max men facilitated once weekly; Anger Management for women facilitated once weekly; MAT group for women facilitated once weekly. Continued outreach and partnership with community based organizations: Shevlin Foundation, Community Action Agency, MVP, Unity Recovery, Malvern Institute, Penn Center for Addiction and Medicine.

Video Court Services:

Increased communication with the courts as well as internally to ensure presentation for legal services via video court. Simultaneous management of 8 video court rooms; implementation of a refusal form to ensure clear documentation for the failure of a client to present. There has been a noticeable decrease of refusals and increase in compliance and attendance with the formalization and oversight of the Video Services Supervisor.

Records Department:

All staff in the Records Department are JNET certified. Continue to work extensively with Diagnostic Services and Liaisons for coordinated release to treatment. Processed at least 243 “non-business hour discharges” which directly reduces the average length of stay at GWH. Completed at least 339 of the 300B state sentence certified calculations. Other counties rely on the courts to complete this process. The Records Department does it inhouse to expedite and coordinate transfers.

Security and Training Departments:

Implementation of the APEX Virtual reality simulator and sharing of this resource interdepartmentally (Delaware County Park Police and Sheriff’s Department). Implementation of the Tek84 Body Scanner; Increased/expanded visitation to allow for 1-hour visits and up to 3 visitors per incarcerated person; development of a Field Training Officer Program (14 current FTOs); 11 graduations of the Basic Training Academy; Sgt. Omelchuk has been certified in Hostage Negotiation by the PA DOC; Lt McCafferty, Officer Wells and Officer Laughlin participated in the Mock Prison Riot.

Cost Recovery Items –November 2023:

Processing Fee	\$18,772.59	\$215,536.68
Damage to Prison Property	\$131.23	\$5,417.97
Medical Visits	\$717.51	\$6,970.86
Postage	\$0.00	\$28.34
Total Funds Recovered	\$19,621.33	\$227,953.85
Deposited to Inmate Welfare (under \$1.00)	\$2.33	\$50.16
Vending Commissions – not yet received	\$0.00	\$30,512.73
Balance of Inmate Welfare Fund as of 11/30/2023	\$3,880,572.77	

Inmate Welfare Fund Expenditure Request:

The Delaware County Office of the Public Defender and stakeholders pursued two grants through Congresswoman Scanlon's office to support the Prison-to-Community Workforce Development Initiative. "New Leash on Life" and "Branching Up". Funding for the two programs was secured for \$1.9 million. Budget review and submission remain under review from PHS/Temple to support the "Branching Up" program (scheduled to begin in 2024). Warden Williams requested to utilize the Inmate Welfare Fund to support the Branching Up program, for a total amount of \$78,990. There was discussion among the JOB. Motion made by Controller Phillips to support utilizing the Inmate Welfare Fund to support the program and a recommendation that County Council approve. Seconded by Sheriff Sanders. Motion carried unanimously.

Program Announcement:

On December 9th, the Annual Volunteer recertification occurred and was offered virtually to accommodate a large amount of participation. Public Health Management Corporation (PHMC) has received funding from the Bureau of Justice Assistance to provide Reentry Program services at George W. Hill in 2024 as part of a CJAB initiative.

Religious Services:

Sacrament of Reconciliation is Thursday December 21st in the Non-Contact visiting room (females at 9AM and males at 10AM) Catholic Mass for the male population will be held on Tuesday December 26th at 7:30 PM. Catholic Mass for the female population will be held on Friday, December 29th at 1:30PM.

Personnel Announcement:

There were two new case managers hired: Alexandra Proctor and Kimberly Brown.

Reentry Updates:

Reentry & Programs Administrator Kelly Shaw shared the following updates:

- Maternity Care Coalition: continues to visit the facility bi-monthly to provide support for pregnant women and new mothers. In November, there were 3 women receiving services.
- Delaware County Community College: cohort 5 will be concluding. There were 9 men enrolled in cohort 5.
- First Step Vocational Program: there were 49 incarcerated learners who have successfully completed the course. A 10th cohort was administered on November 27th. There were 5 women enrolled in the program.
- Goldring Reentry Initiative (GRI): in its 2nd year of partnership with the University of Pennsylvania. UPenn Master of Social Works students meet with incarcerated persons 3 months prior to release to develop individualized reentry plans. There were 3 men court stipulated to the program. Participants are eligible for early parole upon successful completion of the program.

Delaware County Reentry Program (DCRP):

DCRP collaborates with participants to develop individualized comprehensive reentry plans on a weekly basis, 30 days prior to release. Reentry plans will address behavioral health, physical health, recovery and family support, housing, employment vocational/educational and other community supports. DCRP is open for an individual serving a Delaware County sentence. The individual must be a Delaware County resident and participation is voluntary. DCRP is funded through a grant awarded to Public Health Management Corporation (PHMC) by the Bureau Justice Assistance. PHMC is a non-profit public health institute. Partnership with PHMC is anticipated to serve 100 individuals over the next 3 years and support reintegration into the community.