www.DelcoHomelessServices.org

ARE YOU HOMELESS OR AT RISK OF LOSING YOUR HOME?

To access homeless and housing crisis services, one must complete a Coordinated Entry (CE) assessment. CE is a process to assess, prioritize and connect people who are experiencing a housing crisis to resources that will prevent or end their homelessness. CE assessments are conducted by these providers in Delaware County:

 COMMUNITY ACTION AGENCY
 1414 Meetinghouse Rd., Boothwyn; Mon to Fri, 8:00 AM to 3:00 PM
 610-874-8451

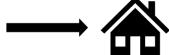
 HORIZON HOUSE
 Phone assessments; Mon to Fri, 9:00 AM to 4:00 PM
 610-328-1306, x 31131

 SALVATION ARMY
 151 West 15th St., Chester; Mon to Fri, 9:00 AM to 4:00 PM
 610-874-0423

EMERGENCY SHELTER PROGRAMS		
CITYTEAM MINISTRIES	(Temporarily closed) Emergency shelter for single men; 634 Sproul St., Chester	610-872-6865
COMMUNITY ACTION AGENCY	1414 Meetinghouse Rd., Boothwyn	610-874-8451
DOMESTIC ABUSE PROJECT	Emergency shelter for victims of domestic abuse Abuse Hotline 24/7	610-565-4590
LIFE CENTER OF EASTERN DELAWARE COUNTY	Emergency shelter for single adults; 6310 Market St., Upper Darby	610-734-5770
SALVATION ARMY WARMING CENTER	Overnight shelter for single adults; 151 West 15th St., Chester	610-874-0423
HOMELESS OUTREACH & DAY PROGRAMS		
HOMELESS OUTREACH	Call if you see a homeless person and an outreach team will attempt to engage the person	267-671-4357
CATHOLIC SOCIAL SERVICES	Mail pick-up; Mon - Fri during office hrs. Showers and laundry by appointment	610-876-7101
	Coffee Club Mon, Tues, Thurs & Fri, 9:00 AM to 10:00 AM; 130 East 7th St., Chester	
HORIZON HOUSE P.A.T.H.	Outreach and case management services for people w/serious mental illness experiencing homelessness or at risk of becoming homeless	610-328-1306
STEPPING STONE DAY CENTER	Day center for homeless adults, case management and outreach	610-874-0423
	HOUSING SUPPORT & PROGRAMS	
COMMUNITY ACTION AGENCY	Utility, Fuel and Weatherization Assistance Programs	610-874-8451
DELAWARE COUNTY HOUSING AUTHORITY	1855 Constitution Ave., Woodlyn	610-876-2521
CHESTER HOUSING AUTHORITY	1111 Avenue of the States, Chester	610-904-1111
MOTHERS' HOME	Shelter for single pregnant woman 18 or over; 51 N. MacDade Blvd., Darby	610-583-4663
	PREPARED MEALS / FOOD	
BERNARDINE CENTER	Meals, days and times vary, Call for current schedule; 2625 W. 9th St., Chester	610-497-3225
CATHOLIC SOCIAL SERVICES	Martha's Choice food pantry; Mon & Wed 10:00 to 12:00; 130 E. 7th St., Chester	610-876-7101
CITYTEAM MINISTRIES	"To Go Container" meals, 7 days a week from backdoor of building at 5:15 PM	610-872-6865
	634 Sproul St., Chester	
SALVATION ARMY (Chester)	[Boxed Meals] Breakfast: Mon - Fri, 8:30 AM; Lunch, 11:30 AM; 151 West 15th St., Chester	610-874-0423
	DRUG & ALCOHOL SERVICES (D & A)	
CROZER-CHESTER MEDICAL CENTER	1 Medical Center Blvd., Chester, next to hospital emergency room	610-619-7370
	Drug & Alcohol Access Center; Mon - Fri, 7:00 AM to 7:00 PM	
DELAWARE COUNTY MEMORIAL HOSPITAL (DCMH)	Outpatient drug and alcohol treatment; 501 N. Lansdowne Ave., Drexel Hill	610-394-1700
KEYSTONE CENTER	24/7 detox / rehab: 2001 Providence Ave., Chester 800-558-9600	610-876-9000
MERAKEY	Outpatient medication assisted treatment and case mgt; 800 Chester Pike, Sharon Hill	610-537-1765
	BEHAVIORAL HEALTH SERVICES	
CROZER-CHESTER MEDICAL CENTER (BSU B)	Outpatient services, intake, assessment, outpatient & case mgt; 301 W. 15th St., Chester	610-619-8700
	u Intake assessment, outpatient, case mgt; Mon-Fri. 8:00 AM-5:00 PM 800 Chester Pike, Sharon Hill	610-534-3636
OMNI HEALTH SERVICES		nester 484-480-6284
DELAWARE COUNTY TELEVISALTIL LIEURINE	Outpatient, PEER services, and assessments Upper Darby	484-469-4319
DELAWARE COUNTY TELEHEALTH HELPLINE	Manned by Certified Peer Specialists or Mental Health Professionals	855-464-9342
·	CRISIS INTERVENTION SERVICES	
CROZER-CHESTER MEDICAL CENTER	, ,	24/7 610-447-7600
DELAWARE CTY CRISIS CONNECTIONS TEAM [DCCCT]		24/7 855-889-7827
ELWYN/NATALE MEDIA PROGRAM/McCABE HALL VETERAN'S CRISIS LINE	Residential crisis and treatment programs Operated by Dept. of Veteran Affairs for Vet's or Vet's family's in crisis situation 800-273-8255	610-891-2324
VETERAIN 3 CRISIS LINE		then PRESS 1
CHARON HILL MEDICAL	OTHER SERVICES Medical svcs including dental. Svcs for HIV/AIDS; 1300 Chester Pk., Sharon Hill Sharon Hill	640 503 4437
SHARON HILL MEDICAL AIDS CARE GROUP, drop in center		610-583-1177 nester 610-872-3500
FAMILY & COMMUNITY SERVICE	Counseling, HIV/AIDS case management and other supports; 600 N. Olive St., Media	610-566-7540
MATERNITY CARE COALITION: MoMobileHFA	For pregnant moms, or those who just had a baby. Resources & parenting support	610-713-0570
WOMEN'S AND CHILDREN'S SERVICES OF THE	Healthy Start, Nurse-Family Partnership, WIC, El Centro, Medical Legal Partnership	610-497-7344
FOUNDATION FOR DELAWARE COUNTY	misc. services for pregnant women and families with children ages 0 to 5	
GOVERNMENT & LEGAL SERVICES		
CAREER LINK (Chester):	701 Crosby St., Suite B, Chester	610-447-3350
CAREER LINK (Media):	Delaware County Community College; 901 S. Media Line Rd., Media	610-723-1220
DELAWARE COUNTY GOVERNMENT OFFICES	Drug & Alcohol (D & A) Adult and Family Services (AFS) Mental Health (MH)	610-713-2365
	COSA Services for Aging, 1510 Chester Pike, Eddystone	610-490-1300
	Children & Youth Services (CYS) 800-416-4511 / Upper Darby Office 610-713-2000 / Eddystone Office	e 610-447-1000
DELAWARE COUNTY WELLNESS LINE	Providing assistance and information regarding public health related topics	484-276-2100
LEGAL AID OF SEPA:		nester 610-874-8421
	Vet' who are homeless or at risk of homelessness & their family members & supporters	877-424-3838
DEPT OF PUBLIC ASSISTANCE	·	Darby 610-461-3800
SOCIAL SECURITY ADMINISTRATION	8645 West Chester Pike, Upper Darby; and 807 Crosby St., Chester	800-772-1213
VETERAN'S AFFAIRS OFFICE	Government Center, Lobby - Room G3, 201 W. Front St., Media	610-891-4646

If you are homeless, facing a housing crisis or working with someone who is, refer them to a **COORDINATED ENTRY (CE) SPECIALIST** whose location and telephone numbers are below. The CE Specialist will conduct an interview assessment and determine the nature of the housing crisis and will develop a HOUSING STABILITY PLAN (HSP).

Assess the Develop a Link & Refer Connect current Housing to Housing with a CE Stability and other Housing Specialist Plan Situation Supports



Here is WHAT TO DO!

- 1. CALL one of these Coordinated Entry Specialists (CE)
- 2. **REVIEW** your housing situation with the CE specialist
- 3. ANSWER questions from the CE Specialist to help develop a plan
- 4. **FOLLOW** the instructions for follow-up provided by the CE Specialist

Resolving a housing crisis involves different responses based on a variety of situations and circumstances. Please be prepared to discuss: housing history, finances, family composition, identification documentation and other specific details of your housing situation. Based on the situation a determination will be made to detail what housing supports are available such as: Homeless Programs, Prevention Assistance Programs and/or housing counseling.

HOURS MAY VARY

Horizon House, Inc.
Phone assessment
610-328-1306, ext. 31131
Mon to Fri, 9:00 AM to 4:00 PM

The Salvation Army 151 W. 15th St., Chester, PA 19013 610-874-0423 Mon to Fri, 9:00 AM to 4:00 PM

Community Action Agency 1414 Meetinghouse Rd. Boothwyn, PA 19061 **610-874-8451** Mon to Fri, 9:00 AM to 4:00 PM

DELAWARE COUNTY HOMELESS OUTREACH TEAM

267-671-4357

If you see someone you believe is homeless on the street, call the Delaware County Homeless Outreach Team at 267-671-4357 and someone from the Outreach Team will try and engage them.

FREQUENTLY NEEDED DOCUMENTS and LINKS

Social Security Card Replacement IRS Forms & Tax Info Find a PA Driver License or Photo Center

PA Photo ID or Driver's License PA Birth Certificate SEPTA Transit Cards & Info

DELCO HOMELESS SERVICES INFO, RESOURCES and MORE!

Looking for more information about homeless services in DELCO, click below

www.DelcoHomelessServices.org

Have any suggestions for making the Resource Guide better or corrections, click here and suggest an update

February 2022-REV2 Delaware County Department of Human Services, Adult & Family Services

February 2022-REV2